

Community Resources for Probation and Parole District #18 Norton Serving Lee, Scott, Wise and Dickenson Counties and the City of Norton

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT INFORMATION	E-MAIL / WEBSITE ADDRESSES
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STATEWIDE RESOURCES

Birth Certificate, Death Certificate, Marriage Certificate	Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230	804-662-6200	Office of Vital Records - Vital Records (virginia.gov)
Crisis/Help	2-1-1 Virginia (local resource hotline)	211 or 1-800-230-6977 or text CONNECT to 247211	www.211Virginia.org
	Adult Protective Services Hotline	1-888-832-3858	
	Alzheimer's Association	Medical Alert/Safe Return 1-800-625-3780	
	National Sexual Assault Hotline	1-800-656-4673	

	Virginia Department for Aging and Rehabilitative Services	1-888-992-0959	www.Easyaccess.virginia.gov
	Infant and Toddler Connection of Virginia		www.itcva.online
	National Suicide Prevention Line	988	www.988lifeline.org
	Virginia Mortgage Relief Program		www.virginiamortgagerelief.com
	Legal Aid	1-866-LEGLAID	www.valegalaid.org
	Eviction Helpline	1-833-NOEVICT	
	Predatory Loan Helpline	866-830-4501	
	Senior Legal Helpline	844-802-5910	
	Statewide Resource Directory		www.Virginianavigator.org
Alcohol/Substance Use	Oxford House	1-800-689-6411	www.oxfordhouse.org
	Al-Anon and Alateen	1-888-4AL-ANON (1-	al-anon.org

		888-425-2666)	
	Narcotics Anonymous		About Us (na.org) online meetings: https://virtual-na.org/
	Alcoholics Anonymous		www.aa.org online meetings: https://www.12step-online.com/meetings/online-aa-meetings/
	Addiction Center		https://www.addictioncenter.com/
	VADOC Fentanyl Awareness Video		https://youtu.be/MWH-1hc0-x8
Benefits Programs	Virginia Department of Social Services (VDSS)	Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855-635-4370	Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov
		Apply for Medical Assistance only by calling 855-242-8282	Print a copy of the application off the internet for medical assistance at www.coverva.org

		Get an application during office hours at your local Department of Social Services	Print a copy of the application off the internet at http://www.dss.virginia.gov/
Employment Assistance	Virginia Employment Commission (VEC)	VEC Central Office 1-866-832-2363 For TTY* Callers: Virginia Relay, Call 711 or 800-828-1140	https://www.vec.virginia.gov/ Job Openings https://www.vec.virginia.gov/find-a-job/state-job-openings Upcoming Job Fairs https://www.vec.virginia.gov/find-a-job/job-fairs A Quick Guide to Relief Programs https://www.vec.virginia.gov/relief-programs For Veteran Services veteran.services@vec.virginia.gov
	Virginia Career Works Center		https://virginiacareerworks.com/find-your-career-center/
Education	Virginia's Community Colleges		Virginia's Community Colleges Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals Credits2Careers

Housing	Community Residential Programs (CRP)		Available for inmates, probationers, and parolees who meet eligibility requirements. Speak with your probation officer or counselor regarding availability.
	Oxford House (recovery house program)		Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org)
	Virginia Association of Recovery Residences (VARR)		Accredited Residencies for Recovery Housing VARR - Virginia Association of Recovery Residences (varronline.org)
	Virginia Department of Housing and Community Development (DHCD) 600 East Main Street, Suite 300 Richmond, VA 23219	804-371-7000	https://www.dhcd.virginia.gov/ ArcGIS - HSNH Crisis Assistance Directory Homeless Crisis Hotline Directory - Crisis Assistance Directory by Community 7.2021.pdf (virginia.gov)
Scholarships	LendEDU		Scholarships for Felons LendEDU
Veteran Services	National Suicide and Veteran Crisis Prevention Lifeline	1-800-273-8255	
	Veteran Crisis Line	1-800-273-8255 Ext. 1	
Medication Assisted Treatment (MAT)	Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA National Helpline 1-	https://findtreatment.samhsa.gov/

		800-662-HELP	
	VADOC MAT Program		https://www.youtube.com/watch?v=tZM-gaTDkV0
Social Security Card	Social Security Administration		https://www.ssa.gov/
State ID or Driver's License	Virginia Department of Motor Vehicles		https://www.dmv.virginia.gov/#/
Reentry Success	Fair Shake		https://www.fairshake.net/
	VADOC Reentry Video		https://www.youtube.com/watch?v=PQ4qktFme7w
	VADOC Reentry Resource Packet		https://www.vadoc.virginia.gov/media/1510/reentry-resource-packet-2023.pdf
Poison Control		1-800-222-1222	webPOISONCONTROL Triage
Peer Recovery Services	VADOC Peer Recovery Specialist Initiative		https://www.youtube.com/watch?v=1CaTMYW6zGg
Restoration of Rights	Secretary of the Commonwealth's Office	804-692-0104	https://www.restore.virginia.gov/
Free/Reduced Cell Phones	Lifeline Program		Virginia SCC - Universal Service: Lifeline To apply https://www.lifelinesupport.org/

Free/Reduced Cell Phones	Assurance Wireless		The Affordable Connectivity Program (ACP) - BetterSIM
	Access Wireless		Access Wireless - Free Government Smartphone + Unlimited Phone Service
	Safelink Wireless		SafeLink Wireless
Transportation	United Way – Ride United		https://www.unitedway.org/our-impact/featured-programs/2-1-1/ride-united# find your local office: https://www.unitedway.org/find-your-united-way/
	DMAS - Medicaid	1-866-386-8331	See member ID Card

LOCAL/DISTRICT SPECIFIC RESOURCES

Appalachian Re-entry Council	1650 Park Ave SW Norton, VA 24273 (This is the P&P Office, this group is facilitated by Chief Jennifer Lester)	276-365-3339	jennifer.lester@vadoc.virginia.gov <ul style="list-style-type: none"> Meets Virtually and in Person as appropriate and Quarterly at the P&P Office on the third Tuesday at 1:30 pm (March, June, September, December). Contact Chief Jennifer Lester to request access virtually.
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Drug and Alcohol Abuse assistance	Celebrate Recovery (Freedom of Worship Church), Norton, Va	(276)-679-3266	
Drug and Alcohol Abuse assistance	Drug and Alcohol First Baptist of Weber City Joy in Recovery, 7PM on Thursday 2436 US Highway 23N Weber City, VA	(276)386-7247	
Drug and Alcohol Abuse assistance	Health Connect 620 Park Ave NW Norton, VA 24273	276-644-7690 IOP Program Coordinator	www.healthconnectamerica.com
Drug and Alcohol Abuse assistance	SperoHealth 338 Coeburn Ave, SW Suite 336 Norton, VA	276-325-7608 803-238-6990	Christopher.catron@sperohealth.com
Housing assistance	H.O.P.E House Shelter (serving Lee, Scott,Wise Counties and the City of Norton) PO Box 1992 Gate City, VA 24251	Business Office - 276-386-1373 Outreach Office - 276-386-1313 Executive Director - 276-386-3334 TTY - 276-386-1373	director@hopehousescottcounty.org
Housing assistance	Norton Redevelopment & Housing Authority 200 6th Street Northwest Norton, Virginia 24273	(276)679-0020	

Housing assistance	Lee County Redevelopment Authority 1223 Chapel Drive Jonesville, Virginia 24263	(276)346-3910	
Housing assistance	Scott County Housing Authority 301 Fugate Street Duffield, Virginia 24244	(276)431-2022	
Housing assistance	Cumberland Plateau Regional Housing Authority (Dickenson County) 752 Centennial Heights Haysi, Virginia 24256	(276)865-4647	
Housing assistance	Wise County Redevelopment and Housing Authority POB 630 Coeburn, Virginia 24230	(276)395-6104	info@WCRHA.org
Clothing assistance	H.O.P.E. House Shelter, see above for their Housing information		
Clothing assistance	Goodwill 205 Ridgeview Rd SW, Wise, Virginia 24293	276-679-6150	goodwill.org
Food Bank	Food Bank Of Wise County Inc. PO Box 2977 Wise, VA 24293 (Physical Location 914 Wood Avenue W. Big Stone Gap, Virginia.	(276) 523-2110)	

Food Bank	SCMA Food Pantry 255 West Jackson Street, Gate City, VA 24251	(276)386-9400	
Food Bank	Thomas Village Baptist Church 879 Duff-Putt Highway Duffield, VA 24244	(276)431-4101	
Food Bank	Three Bells United Methodist 308 Fugate Street Duffield, VA 24244	(276)431-2091	
Social Services	Dickenson County Department of Social Services Brush Creek Road 120 Clover Street P.O. Box 417 Clintwood, VA 24228-0417	(276) 926-1661 (276) 926-1664 (276) 926-8144 (FAX)	
Social Services	Lee County Department of Social Services Main St. P.O. Box 348 Jonesville, VA 24263-0346 (276) 346-1010 (276) 346-2217 (FAX)	(276) 346-1010 (276) 346-2217 (FAX)	

Social Services	Norton City Department of Social Services 938 Park Ave. P.O. Box 378 Norton, VA 24273-0378	(276) 679-4393 (276) 679-2701 (276) 679-0607 (FAX)	
Social Services	Scott County Department of Social Services 190 Beech Street, Suite 101/P.O. Box 637 Gate City, VA 24251-0637	(276) 386-3631 (276) 386-6031 (FAX)	
Social Services	Wise County Department of Social Services 5612 N. Bear Creed Rd P.O. Box 888 Wise, VA 24293-0888	(276) 328-8056 (276) 328-8057 (276) 328-8632 (FAX)	http://www.wisecounty.org/DSS
Transportation	Mountain Empire Older Citizens, Inc. 1501 Third Avenue Big Stone Gap, Va 24219 Mailing Address: P.O. Box 888 Big Stone Gap, VA. 24219	Phone: 276-523-4202 Toll Free: 800-252-6362 Fax: 276-523-4208	info@meoc.org
Mental Health and substance abuse services	Frontier Health 1167 Spratlin Park Drive P.O. Box 9054 Johnson City, TN 37615 (local sites in Big Stone Gap (Wise County), Jonesville (Lee County) and Gate City (Scott County) Virginia)	(423) 467-3600	

Mental Health and substance abuse services	Dickenson County Community Services of Clintwood Virginia 133 McClure Avenue Clintwood, VA 24228 (276)926-1680	(276)926-1680	
GED services	Regional Adult Education Program (serving Lee, Scott and Wise Counties and the City of Norton) 311 Legion Street, Suite 101 Weber City, Virginia 24290	Tommie Sizemore, Enrollment Specialist 877-Race 2 GED	
Employment	Virginia Employment Commission's Virginia Career Work Center 251 Ridegview Rd SW., Wise Virginia (serving Lee, Scott, Wise, Dickenson and Wise Counties and the City of Norton)	276-325-7314	
Employment	WISA Work Incentives Specialist Advocate PO Box 533, Norton, VA 24273 798 Park Avenue NW, Norton. 2nd Floor Hotel Norton	Mobile: 276.275.3710 Fax: 276.325.0487 Office Phone: 276.325.0482	Go to www.vaACCSES.org for more information
Hepatitis C Treatment and Information	Hepatitis C Education & Patient Connection	434-305-5561	HEPC@virginia.edu

Medical Assistance	The Health Wagon 5626 Patriot Drive Wise, VA 24293	276-328-8850	www.thehealthwagon.org
Veterinary Assistance	The Health Wagon 5626 Patriot Drive Wise, VA 24293	276-328-8850	www.thehealthwagon.org
MAT Assistance	The Health Wagon 5626 Patriot Drive Wise, VA 24293	276-328-8850	www.thehealthwagon.org
