Name of facility: Bland Correctional Center

Physical address: 256 Bland Farm Road, Bland, VA 24315

Date report submitted:

Auditor Information

Address: PO Box 4068, Deerfield Beach, FL 33442-4068
Email: bobbi.pohlman@us.g4s.com
Tel. no.: 954-818-5131

Date of facility visit 08/05/2014

Facility Information

Facility mailing address: (if different from above)

Telephone number: 804-887-8081

The facility is:

- Military
- County
- Federal
- Private for profit
- Municipal
- State
- Private not for profit

Facility Type: Jail  Prison

Name of PREA Compliance Manager: John Shoda  Title: Institutional Program Manager

Email address: John.Shoda@vadoc.virginia.gov  Telephone number: 276-688-8803

Agency Information

Name of agency: Virginia Department of Corrections

Governing authority or parent agency: (if applicable)

Physical address: 6900 Atmore Drive, Richmond, VA 23225

Mailing address: (if different from above)

Telephone number: 804-674-3119

Agency Chief Executive Officer

Name: Harold Clarke  Title: Director

Email address: Harold.Clarke@vadoc.virginia.gov  Telephone: 804-887-8081

Agency-Wide PREA Coordinator

Name: Elisabeth Thornton  Title: Operations Manager, Support

Email address: Elisabeth.Thornton@vadoc.virginia.gov  Telephone: 804-887-8085
AUDIT FINDINGS

NARRATIVE:

The Bland Correctional Center was audited on August 5-7th, 2014. A review of the pre-audit documents had been conducted prior to the on-site visit. Present during the entrance was Warden D. Zook, PREA Manager John Shoda, PREA Analyst Joseph Banks and other members of the facility staff.

During the entrance tour, the auditor tour 4 housing buildings, 3 housing trailers, 1 Segregation Unit, the recreation building, the kitchen/dining building, education building, and other areas within the housing buildings that are used for office spaces. It was noted during the tour the auditor observed that PREA related material was posted in each housing unit, as well as the PREA audit notice was posted in each housing area.

After the tour, a list of selected persons was identified for interviews. This list included 20 selected and random staff, and 21 selected and random inmates. There were three closed PREA investigations that were reviewed, one unfounded and two unsubstantiated. While not required, the unfounded PREA investigation included a 30 day review/

During the three days, specific information was reviewed for compliance with PREA. This included various incident reports, grievances, staff backgrounds, staff orientation and training records, inmate screening tools, and inmate orientation documents.

In July, PRC posted a FAQ on the website regarding the searching of transgender and intersex inmates. During the interviews, staff reported that they have been trained to search transgender and intersex inmates in a manner that the PRC has now deemed inappropriate. The auditor was advised during an audit the previous month that the state agency will convene a work group to identify best practices in this area, as well as continue conversation with Josh Delaney. It is noted that there have been no identified transgender or intersex inmates held at this facility in the past 12 months.

Many thanks to Warden Zook for his hospitality and willingness to allow free access to any area in the facility; the staff for their commitment to provide a safe environment for inmates as identified through the interview process; and to PREA Analyst Joseph Parks and PREA Manager John Shoda who worked closely with the auditor throughout the long days and endless questions.

DESCRIPTION OF FACILITY CHARACTERISTICS:

Bland Correctional Center is a security level 2/1 facility with a capacity of 652 male inmates which opened in 1946. This facility sits on approximately 2200 acres in Bland, Virginia. Added to the original site was a medical facility (1982), a multi-purpose building (1990) and three modular housing units (1990).

This facility is unique in that it contains multiple security level inmates as well as being a receiving unit for the processing and classification of newly admitted inmates from local jails. Once an inmate is received and screened, they will move to the appropriate level facility either at Bland or one of the other Virginia facilities.

There is a multi-purpose building that provides for recreational activities, and includes both a pool table room and a weight room. An area was also created to provide an area for inmates who are interested in music and wish to practice their skills. An outside recreation area provides for outside activities. There is, within the educational building, vocational programs at this facility include brick masonry, culinary, and small engine repair.

Housing: Housing building 1 consists of two levels with two units per floor for a total of 4 housing units. Building 2 contains two levels with two units per floor for a total of 4 housing units. Housing building 3 consists of one level with two units for a total of 2 housing units. Building 4 consists of two levels with two units per floor for a total of 4 housing units. There are three modular housing units that are independent of each other. There is a Special Management Building that houses both receiving and segregation for a total of 3 housing units. The medical building contains an 8 bed clinic for inmates that
require specialized medical care, 3 isolation cells and 1 mental health cell.

It is noted that while there are numerous cameras throughout the facility, there are still many blind areas. Of specific concern are the blind areas behind the existing cameras in the housing units and in the medical clinic. The installation of cameras in the opposite direction would greatly enhance the supervision that is currently required to properly supervise the area and reduce the potential for unapproved activities. Additionally there is a blind area in 3-North in which the camera currently does not cover the area behind the Barber Shop.

Specialty Programs:
- Agriculture Business: Both meat and dairy products are processed and shipped to nine other correctional facilities within the western region.
- PUPS Program: Through St. Francis of Assisi Service Dog Foundation in Roanoke, the inmates are provided puppies to raise and provide basic training. These puppies will eventually receive more professional training who teach them additional skills in order to assist persons with disabilities. During the time with the inmates, the puppies live with their inmate partner.

**SUMMARY OF AUDIT FINDINGS:**

- Number of standards exceeded: 3
- Number of standards met: 38
- Number of standards not applicable: 2
- Number of standards not met: 0
**Standard**

**§115.11 - Zero tolerance of sexual abuse and sexual harassment; PREA coordinator**

**Overall Determination:**
- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [ ] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**
There is a written policy addressing zero tolerance toward sexual abuse and sexual harassment. Policy 038.3 addresses this in detail and was last revised on 2/4/14. This policy outlines the implementation of the agency’s approach to the preventing, detecting, and responding to sexual abuse and harassment. Policy 130.1 addresses the rules of conduct between employees and inmates and became effective on 8/2/13. This policy defines prohibited behaviors and mirrors the Prison Rape Elimination Act definitions.

Elisabeth Thornton, the state agency PREA coordinator, is in a dedicated position and reports sufficient time and authority to the development and implementation of agency efforts in PREA compliance. She has three regional PREA analysts to provide additional over-site of all state correctional facilities.

John Shoda, the facility PREA manager, is the Institutional Program Manager. He reports 20% of his workload is PREA related and 80% of his workload as case management duties.

Interviews with both Warden Zook and PREA Coordinator Elisabeth Thornton confirm the Virginia Department of Corrections stand on sexual abuse and sexual harassment and their commitment to enforcing the zero tolerance policy.

**Standard**

**§115.12 – Contracting with other entities for the confinement of inmates**

**Overall Determination:**
- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [ ] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**
There is one contracted prison in the Virginia Department of Corrections. Policy 260.1 identifies that all contracts for the confinement of DOC offenders shall include requirements of the entity’s obligation to adopt and comply with PREA standards, as well as provide for the agency contract monitoring to be conducted.

Operated by the GEO Group, Inc. is the Lawrenceville Correctional Center. The last contract amendment was in March 2014 and included a requirement to adapt and comply with PREA standards. Additionally, the contract requires state agency monitoring of PREA compliance. Per conversation with the PREA analysts, this will occur as mock audits each year.

**Standard**

**§115.13 – Supervision and monitoring**

**Overall Determination:**
- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [ ] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**
Policy 401.2 requires all facilities shall have a staffing plan that takes into consideration all 11 requirements of the PREA standard; requires documentation and justification of deviations of the plan; and requires an annual review of the existing staffing plan and all post audits. This facility staffing plan identifies assigned posts and emergency relief posts. Also identified are the six reasons for most deviations of the staffing plan: staff on short term disability; staff attending mandated training; positions held for budgetary purposes; staff scheduled PTO; call-ins; and transportation trips and time adjustments for staff overtime. Deviations are documented on the Duty Roster each day and each shift. The last review of the staffing plan was conducted by Joseph Parks, PREA Analyst and was dated June 6, 2014.

Policy 401.3 addresses the requirement of the Facility ADO’s to conduct and document unannounced rounds intermittently during the month. Policy 401.1 addresses staff are prohibited from alerting other staff of supervisory rounds. A review of the logbook entries found that these rounds are conducted at random on all shifts.

**Standard**

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<tr>
<th>§115.14 – Youthful Inmates</th>
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<td><strong>Overall Determination:</strong></td>
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<td>☐ Exceeds Standard (substantially exceeds requirements of standard)</td>
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<tr>
<td>☐ Does Not Meet Standard (requires corrective action)</td>
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<tr>
<td>X Not applicable</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**
Youthful inmates are not held at Bland Correctional Center. Per memo from Elisabeth Thornton, dated 2/12/13, all youthful inmates shall be housed at Sussex I State Prison.

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<tr>
<th>§115.15 – Limits to cross-gender viewing and searches</th>
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<td><strong>Overall Determination:</strong></td>
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<td>☐ Exceeds Standard (substantially exceeds requirements of standard)</td>
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<td>☐ Does Not Meet Standard (requires corrective action)</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**
Policy 445.1 addresses cross-gender strip searches which are prohibited unless there is an immediate threat to the safe, secure, orderly operation of the facility, and there is no other available alternative. Policy 445.1 addresses the limits of cross-gender frisk searches for female inmates. This does not apply to this facility as this is a male facility. This policy also notes that only medically trained professionals are permitted to conduct body cavity searches. All cross-gender searches shall be documented on an Internal Incident Report as per policy 445.1.

Policy 801.1 notes procedures and practices to enable inmates to shower, perform bodily functions, and change clothing without non-medical staff or staff of the opposite gender viewing, except in exigent circumstances or where viewing is incidental to routine cell checks. This process includes the announcing of opposite gender staff onto the housing unit, as well as documenting the announcement in the central control logbook. A review of the logbook shows documented announcements.

Shower areas in the housing units contain opaque shower curtains to allow for supervision without full body view. Additionally, all staff and inmates report the announcement of female staff when they enter a housing unit. This was also seen during the auditor’s tour.

Policy 720.2 allows only for the identification of the transgender or intersex inmates genital status to be determined through means other than a strip search by non-medical staff.
Policy 350.2 addresses required staff training for cross-gender frisk searches and searches of transgender and intersex inmates. During the audit, no intersex or transgender inmates were housed at this facility. In July 2014, the PRC posted a FAQ on what is not accepted as proper search procedures for these inmates. The Virginia DOC is assembling a task force to research best practices of searching this population and will update their staff training based on their findings.

**Standard**

### §115.16 – Inmates with disabilities and inmates who are limited English proficient

**Overall Determination:**

- ☐ Exceeds Standard (substantially exceeds requirements of standard)
- ☑ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 038.3 addresses the agency’s commitment to provide inmates with disabilities, or who are limited English proficient, appropriate means to participate in all aspects of the agency’s efforts to prevent, detect, and respond to sexual abuse and sexual harassment. This commitment prohibits the use of resident interpreters or readers except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate’s safety, the performance of first-response duties or the investigation of the inmate’s allegations.

The agency has access to information in Braille through the Virginia Correction Enterprises Braille at Fluvanna Correctional Center for Women for blind or low vision inmates. They also have an MOU with Purple Language for the provision of Sign Language Translation and Video Remote Interpreting for deaf or hard of hearing inmates.

Signage, orientation, and inmate handbooks are provided in both English and Spanish. The agency would, if necessary, have these documents interpreted into other languages as the need arose. It is reported that there is one staff who is able to communicate in four or more languages and is utilized as needed.

### §115.17 – Hiring and promotion decisions

**Overall Determination:**

- ☐ Exceeds Standard (substantially exceeds requirements of standard)
- ☑ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policies 030.3, 040.1, 260.1, 101.1, 057.1 and 170.1 address all components of the standard. Policy 030.3 confirms the commitment to not hire or promote any person who has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility or other institution; or has been civilly or administratively adjudicated to have engaged or has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt, or implied threats of force, or coercion, or if the victim did not consent or was unable to consent. The agency considers sexual harassment in determination of hiring or promoting of employees or enlisting the services of a contractor. This policy also addresses required background screenings to be conducted prior to any new staff having contact with inmates or before enlisting the services of any contractor who many have contact with inmates. There is a provision for background checks to be completed every five (5) years. As per the HR staff, this practice just began in 2014 and a review found that the facility has completed a background check on more than 90% of the staff and contractors.

Policy 040.1 and 260.1 confirms the failure of a staff, or a contractor, to report when charged or found liable in any civil or disciplinary proceedings of having engaged or attempted to engage in sexual activity by force as noted in the standard.
Additionally they must also report any charges or convictions of a criminal offense or moving traffic violation. Failure to report or material omissions regarding charges or convictions of sexual abuse or sexual harassment is grounds for termination.

Policy 101.1 requires employees to complete an Employee Self-Assessment during their annual Performance Evaluation that addresses the above behaviors.

Policy 057.1 requires Virginia DOC to provide information on substantiated allegations of sexual abuse or harassment involving an employee to any institutional employer who provides a written request.

Policy 170.1 allows for the direct questioning of an applicant or employee about previous misconduct.

Hiring and promotions policies and practices include specific interview questions as required by the standard, and has a commitment to not hire or promote any person who has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility or other institution; or has been civilly or administratively adjudicated to have engaged or has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt, or implied threats of force, or coercion, or if the victim did not consent or was unable to consent. The agency considers sexual harassment in determination of hiring or promoting of employees or enlisting the services of a contractor, prior to any inmate contact an initial background check is completed.

### Standard

**§115.18 – Upgrades to facilities and technology**

**Overall Determination:**

☐ Exceeds Standard (substantially exceeds requirements of standard)

X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

The facility recently removed a blind area in the facility by the removal of a hand ball court.

As identified in the narrative section of this report, additional cameras would be beneficial in reducing the number of blind areas that currently exist. These blind areas are supervised in an appropriate manner by staff; however there are concerns of staffing and monitoring of the same.

### Standard

**§115.21 – Evidence protocol and forensic medical examinations**

**Overall Determination:**

☐ Exceeds Standard (substantially exceeds requirements of standard)

X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)

☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

The Virginia DOC is responsible for investigating allegations of sexual abuse. Policy 030.4 requires the use of a uniform evidence protocol that is developmentally appropriate for youth. The Sexual Assault Victim Search/Evidence Collection Protocol shall be followed for all investigations into allegations of sexual abuse.

Policy 720.7 allows for the facility to offer a victim a forensic medical examination that is performed by a SAFE or SANE examiner at no cost to the victim. It also requires a victim advocate to be provided upon request. The agency has an
MOU with Action Alliance for the whole state of Virginia that provides for the training of internal victim advocates. Victim advocates are on-call and do not respond to their own work location. Advocates may, as requested, accompany victims at forensic exams, during investigations and may also include follow-up visits or communications with the victim.

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<thead>
<tr>
<th>Standard</th>
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<tbody>
<tr>
<td>§115.22 – Policies to ensure referrals of allegations for investigation</td>
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<tr>
<td>Overall Determination:</td>
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<td>☐ Exceeds Standard (substantially exceeds requirements of standard)</td>
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<td>☐ Does Not Meet Standard (requires corrective action)</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 addresses administrative and criminal investigations. The DOC Special Investigations Unit (SIU) conducts administrative and criminal investigations after an internal investigation at the facility level has definitely determined the allegations is not unfounded. SIU have statutory authority to conduct investigations. They will confirm with the Commonwealth Attorney’s Office which has the authority to prosecute.

The agency conducts both administrative and criminal investigations. Criminal investigations are conducted through the Special Investigative Unit (SIU), who will confirm with the Commonwealth Attorney’s Office regarding prosecution. The auditor reviewed three investigation files. In the first, there was only the statement of the Lieutenant, there was no IIR or investigative notes. In the remaining two files, all paperwork was identified.

<table>
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<th>Standard</th>
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<tr>
<td>§115.31 – Employee training</td>
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<tr>
<td>Overall Determination:</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 160.1 requires all new staff to receive PREA Orientation which includes all ten items identified in the standard prior to assuming any job duties with a unit.

Policy 350.2 requires annual training of all staff in PREA, which includes all ten items as identified in the standard.

Agency training for employees includes all ten required items of the standard. The facility reports that 100% of the staff have been trained. Staff interviews confirm training and the training topics. It was noted that one of the actual post tests completed by an employee showed a score of 100%, but had failed to answer one of the questions. It is recommended that a system be in place to ensure that all tests are accurately graded.

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<th>Standard</th>
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<tr>
<td>§115.32 – Volunteer and contractor training</td>
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</table>
**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 160.1 requires all volunteers and contractors that have contact with inmates are trained on their responsibilities under the agency’s sexual abuse and sexual harassment policies and procedures. And, at a minimum, will be notified of the zero–tolerance policy and how to report. The agency shall maintain documentation of the training or confirmation of receiving the zero-tolerance policy and how to report.

All volunteers and contractors that have contact with inmates are trained on their responsibilities under the agency’s sexual abuse and sexual harassment policies and procedures. And, at a minimum, will be notified of the zero–tolerance policy and how to report. The agency maintains documentation of the training or confirmation of receiving the zero-tolerance policy and how to report. The agency provided signed copies of the training certification for all contractors and volunteers. The contractor interviewed reported receiving the training and a copy of the training was reviewed.

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**Standard**

### §115.33 – Inmate education

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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 36.3 requires all inmates upon admission be given the *Sexual Assault Awareness and Prevention* brochure (English or Spanish), and that within ten (10) days of arrival shall receive comprehensive education including the video “Speaking Up: Discussing Prison Sexual Assault”. The inmate is required to sign the Training form at the completion of the video and the facility maintains a copy in the inmates Institutional Record.

Policy 810.2 requires all inmates having been transferred to receive a copy of the brochure. If there is no documentation of having received the PREA comprehensive training completed at a prior DOC facility, the facility shall repeat the education with the inmate. Once completed, a copy will be placed in the inmate’s Institutional Record.

All inmates are provided PREA information (Sexual Abuse Brochure) on admission to the facility, as well as a comprehensive education with video within 10 days of their arrival. A review of records found that none of the education took place later than 48 hours after the inmate’s admittance into the facility. Additionally, there is information available throughout the facility in order to keep inmates educated after their admittance into the facility, i.e. posters, handbooks, and brochures. It is recommended, as a large older population is present in the facility, to provide education information in a larger font for ease in reading.

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**Standard**

### §115.34 – Specialized training: Investigations

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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 and 350.2 require SIU investigators to receive additional training regarding PREA; specifically, techniques for interviewing sexual abuse victims; proper use of Miranda and Garrity warnings; Sexual abuse evidence collection in confinement settings; and criteria and evidence required to substantiate a case for administrative action or prosecution. This is a two and one half day training that covers all material as required and additional material. Additionally, this training covers not only PREA investigative courses, but all PREA standards. SUI Investigators and the facility PREA
investigator have completed the 2-1/2 day training as required by the standard and policy and this training is documented.

**Standard**

<table>
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<tr>
<th>§115.35 – Specialized training: Medical and mental health care</th>
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<td>Overall Determination:</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 160.1 requires medical and mental health care practitioners to receiving training mandated for employees or for contractors and volunteers depending upon the practitioner’s status.

Policy 701.1 requires all full and part-time medical and mental health staff work with regularly in DOC receive specialized training in the detection and assessment of signs of sexual abuse and sexual harassment, preservation of physical evidence of sexual abuse, effective and professional response to sexual abuse and sexual harassment victims, and the reporting of allegations or suspicions of sexual abuse and harassment. Training sign-in sheets confirm training.

All medical and mental health practitioners have received initial mandated training based upon contact with inmates. Specialized training is also completed and documented. No forensic examinations are conducted on site. These are conducted at the hospital.

**Standard**

<table>
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<tr>
<th>§115.41 – Screening for risk of victimization and abusiveness</th>
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<td>Overall Determination:</td>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 810.1 requires an initial assessment be completed within 72 hours by the reception center staff. That any inmate who scores as a High Risk Sexual Victim (HRSV) and/or High Risk Sexual Aggressor (HRSA) be referred to the facility Senior QMHP for follow-up. The policy also requires a 30-day reassessment based upon any additional and relevant information that may have been received. This policy identifies that sensitive information is not disseminated outside of the persons who are identified in policy and that no inmate will be disciplined for refusing to answer a questions or for not disclosing complete information. Policy 810.2 mirrors 810.1 in these areas for transferred inmates.

Policy 730.2 identifies that an inmate’s risk level shall be reassessed when warranted due to a referral, request, incident of sexual abuse, or receipt of additional information that bears on the inmate’s risk of sexual victimization or abusiveness. When identified as HRSV or HRSA, the QMHP will meet with the inmate within 14 days of identification as HRSV or HRSA to notify inmates of available medical and mental health treatment and programming that is available.

Policy 861.1 requires any inmate convicted of a sexual assault and any victims shall be referred to their Counselor for reassessment of the inmate’s risk of sexual victimization or abusiveness.

The screening tool considers all identified criteria as per the standard with the exception of civil immigration purposes. Virginia DOC does not hold ICE inmates. The agency uses a scoring system to identify a known victim, potential victim or a non-victim, as well as a known sexual aggressor, potential sexual aggressor or a no current indicator of sexual aggressor.
The initial screening considers prior acts, convictions and history of prior institutional violence or sexual abuse for HRSA, and all other required components of the standard for HRSV classification.

Identification of HRSV or HRSA is determined through an objective screening tool. For HRSA, the PREA Coordinator stated that the automatic HRSA trigger question is “Does the offender have a history of institutional sexual disciplinary offense.” Additionally, the questions “regardless of conviction; history of any physical or sexual violence within past 10 years”, and “The most serious current offense for classification (1st question/the system does pull from listed offense, is current offense assaultive, is current offense sexual in nature” are all weighted in the determination of classification for HRSA.

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<tbody>
<tr>
<td>§115.42 – Use of screening information</td>
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</table>

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 425.5 identifies the steps taken by the facility to utilize the Classification Assessment as a tool to make individualized determinations of housing and bed assignments while keeping the goal of separating high risk victims from high risk sexual aggressors. This policy also addresses the placement of transgender or intersex inmate on a case-by-case basis keeping in mind the inmates views to their own safety as well as the safety of the facility.

Policy 730.2 requires mental health staff to conduct 6 months reviews of any transgender or intersex inmate to ensure appropriate housing and programming is in place.

Policy 841.2 identifies the steps for work placement by the Work Program Assignment Reviewer for inmates who are identified as HRSA or HRSV.

Policy 038.3 addresses transgender and intersex inmates being allowed to shower separately from other inmates.

Cell assignment is made using the VACORIS system which allows for the identification inmates with similar criminal and institutional histories to be seen side by side on the computer screen. Housing decisions are made by the cell assignment committee.

There is also a Gender Identity Disorder Committee that makes housing decisions for transgender or intersex inmates; decisions are based strictly on the inmate’s view of their safety and the safety of the facility. At the time of the audit, there were no identified transgender or intersex inmates at Bland CC.

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<tr>
<th>Standard</th>
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<tbody>
<tr>
<td>§115.43 – Protective Custody</td>
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<tr>
<th>Overall Determination:</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 425.4 allows for special housing for inmates who are identified as HRSV or who alleged to have suffered sexual abuse with the victims consent, unless there are no other alternative means of separation from likely abusers. The facility may hold an inmate only up to 24 hours is special housing only if an assessment was not completed immediately upon
arrival or new information obtained.

Policy 830.5 allows for HRSV or offenders alleged to have suffered sexual abuse be placed in segregation with their consent, unless there are no other alternative means of separation. The placement of an inmate under this policy requires clear documentation of the basis and normally would not extend beyond 30 days. Reviews by mental health staff of inmates under this policy are done weekly for 8 weeks, and then every thirty days if needed.

Policy allows for special housing for inmates who are identified as HRSV or who alleged to have suffered sexual abuse with the victims consent, or when there is no alternative placement available to separate the victim from the subject.

Interviews with inmates indicate that reporting abuse leads to segregation; however this is a perception. The agency is removing the victim from the area to ensure the safety of the reporter and in order to conduct an investigation.

**Standard**

<table>
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<tr>
<th>§115.51 – Inmate reporting</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 038.1 identifies staff accepts allegations of sexual abuse or sexual harassment that are made verbally, in writing, anonymously, and from third parties and shall prepare an Internal Incident Report.

Policy 801.6 offers the inmates the use of the Offender Request where a report of sexual abuse or sexual harassment and retaliation by other inmates or staff can be reported privately.

Policy 803.3 identifies that inmates have the ability to use a dedicated hotline when the inmate telephones are available by dialing #55.

Policy 866.1 identifies the Offender Grievance Procedure is one of the internal methods available for inmates to privately report sexual abuse/harassment, retaliation or staff neglect/violation of responsibilities.

The facility accepts multiple ways for inmates to report sexual abuse or sexual harassment which includes an Offender Request, Offender Grievance, or the Hotline. There is a MOU established with Action Alliance which allows inmates to dial #55 on the inmate phones and privately and anonymously report to an outside agency. Contact with Action Alliance was made and the auditor was informed that all calls are then forwarded back to the state agency PREA Coordinator’s office for follow-up only if agreed upon by the caller. Action Alliance staff did report that they maintain a list of calls that is provided quarterly to the state agency. During interviews, both staff and inmates confirmed that the various methods of reporting are known, including contacting the outside abuse agency, and allegations are responded to as identified in policy.

**Standard**

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<th>§115.52 – Exhaustion of administrative remedies</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**
Policy 866.1 addresses the all components of the PREA standard regarding exhaustion of administrative remedies. The policy addresses: staff are not to respond to grievances written about them; inmates are not disciplined for filing in good faith; an informal complaint process is not required prior to filing a grievance; and there is no time limit on grievances regarding an allegation of sexual abuse. The grievance system allows for third-party reporting and assistance in completion of grievance paperwork. Responses to regular grievances are based on level. The total time allowed for the final agency decision is 70 days (Level I – 30 days; Level 2 – 20 days; Level 3 – 20 days) with an extension of a 30 day period at each level that requires the inmate be notified of the delay.

The policy also addresses emergency grievances for alleging a substantial risk of imminent sexual abuse. The policy requires notification to both the Facility Unit Head and the PREA Compliance Manager. A first response within eight (8) hours is expected from the ADO or Shift Commander.

Inmates have access to both the grievance system and the emergency grievance system without stipulations of using the informal process first. Grievances are not turned into nor answered by a staff who is the subject of the grievance. Grievances are handled within required timeframes. Emergency grievances of a substantial risk of imminent sexual abuse are addressed within eight (8) hours. All delays of the responses required documentation. Third party persons are allowed to assist.

**Standard**

** §115.53 – Inmate access to outside confidential support services**

**Overall Determination:**

- ☐ Exceeds Standard (substantially exceeds requirements of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

The agency has an MOU with Action Alliance to provide confidential support services. Information for inmates is provided through brochures which list the mailing address and two phone numbers (800 number and #55). The handbook identifies monitoring of these through the description of telephone calls and mail; and instructions on how to call them on the phone is posted in each pod.

**Standard**

** §115.54 – Third-party reporting**

**Overall Determination:**

- ☒ Exceeds Standard (substantially exceeds requirements of standard)
- ☐ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

The agency offers four ways of third-party reporting of sexual abuse and sexual harassment. The Virginia DOC website identifies the e-mail of the director for electronic correspondence, the e-mail of the PREA Grievance Office for electronic correspondence, a phone number to the Confidential Reporting Hotline, and forms in both Spanish and English that can be printed, filled out and mailed. Inmate and staff interviews note that they are aware of third-party reporting.

**Standard**

** §115.61 – Staff and agency reporting duties**

**Overall Determination:**

- ☐ Exceeds Standard (substantially exceeds requirements of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)
**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 38.1 requires all employees, volunteers or contractors to immediate report any knowledge, suspicion or information regarding an incident of sexual abuse or sexual harassment, retaliation for reporting or staff neglect/violation of responsibilities that may have contributed to an incident or retaliation. This policy also addresses the prohibition of revealing information to a person who is not a part of investigation, treatment or management of the particular incident or victim/subject.

Policy 720.2 requires all medical and mental health professionals at initiation of services to disclose their duty to report and the limitations of confidentiality.

Policy 030.4 requires that all allegations of sexual abuse and sexual harassment be reported to the facility designated investigator for initial investigation and notification to the PREA analyst.

All employees, volunteers or contractors to immediate report any knowledge, suspicion or information regarding an incident of sexual abuse or sexual harassment, retaliation for reporting or staff neglect/violation of responsibilities that may have contributed to an incident or retaliation. The policy addresses confidentiality of the information and with whom information may be shared.

**Standard**

**§115.62 – Agency protection duties**

**Overall Determination:**

- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [X] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 425.4 requires immediate referral and consult with the Facility Unit Head regarding action to be taken when an inmate is at substantial risk of imminent sexual abuse or further victimization.

The agency has in place steps to take in the event an inmate is at substantial risk of imminent sexual abuse or further victimization including mental health consult and the Facility Unit Head to determine housing interventions or other actions as identified. It is clear through interviews with both the Warden Zook and inmates that the agency will immediately relocate a potential victim. There were no instances of this policy being implemented during the past 12 months.

**Standard**

**§115.63 – Reporting to other confinement facilities**

**Overall Determination:**

- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [X] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 requires the Facility Unit Head to ensure an investigation is initiated when an inmate reports prior sexual abuse at another facility.

Policy 038.3 requires the head of the facility to immediately notify the head of the facility or the appropriate office of the agency when an alleged prior abuse had occurred.
The policies meet the requirement of the standards in regards to reporting prior institutional sexual abuse to the facility head or appropriate office of the agency when identified. There was one reported prior victimization at this facility in the past 12 months.

**Standard**

**§115.64 – Staff first responder duties**

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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 identifies steps to be taken immediately when there is an allegation of sexual abuse that includes separating the victim from the subject, preserving and protecting the scene, and ensuring both the victim and the subject do not take any actions that could destroy physical evidence upon their bodies.

Policy 075.1 identifies the presence and use of the facility specific checklist that details out steps for any responder to include the above noted steps and further includes moving the victim to the medical department for assessment and treatment and to notify mental health. If the first person to respond is not a trained first responder, they are to protect and separate the victim from the subject and notify administration.

Policies detail all required steps of the standard. A facility specific checklist is available that includes all steps identified above, as well as notification requirements to the investigator, Unit Head, ADO, the taking of photographs and transport to local hospital for forensic evidence collection. This checklist identifies those persons responsible for specific tasks and requires each person to sign off that the task has been completed. Staff interviewed are aware of the necessary steps for responding to an allegation of sexual abuse.

**Standard**

**§115.65 – Coordinated response**

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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 075.1 details the presence and use of the facility specific checklist for responding to an allegation of sexual abuse.

The facility has a Sexual Assault Checklist that details all the steps to be taken in the event of an allegation of sexual assault. Additionally, the facility has a PREA Management Plan that is specific to the facility that details all steps to be taken in the event of an allegation of sexual assault. Staff interviewed are aware of the necessary steps for a coordinated response.

**Standard**

**§115.66 – Preservation of ability to protect inmates from contact with abusers**

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Auditor Comments (including corrective actions needed if it does not meet standard)

Collective bargaining in Virginia is prohibited by §40.1-57.2.

Standard

§115.67 – Agency protection against retaliation

Overall Determination:
- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [X] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

Auditor Comments (including corrective actions needed if it does not meet standard)

Policy 075.5 identifies the Crisis Response Team as the emotional support service for staff who fear retribution or retaliation for reporting or cooperating with sexual abuse or sexual harassment investigations.

Policy 130.1 provides protection measure for inmates and staff who report sexual abuse or sexual harassment or who cooperate with an investigation or who may fear retaliation by other inmates or staff.

Policy 038.3 provides multiple protections measures that mirror the standard, as well as monitoring of the conduct and treatment of offenders or staff who have report sexual abuse or cooperated in an investigation each month for 90 days, or longer if necessary. This policy also includes the requirement of periodic status checks for inmates.

The agency has identified services, protections, and monitoring for any staff or inmate who reports sexual abuse or sexual harassment, or who cooperates in an investigation. The Facility PREA Manager is the designated person to conduct monitoring. There is a log to be completed for all monitoring that includes the name, date of incident, and dates monitored. Monitoring is to be for a minimum of 90 days and shall occur every 30 days. If an inmate or staff leaves the facility, there is a comment section. I would recommend that the date the inmate or staff left the facility be included in this area to better determine if monitoring was conducted until their departure from the facility. There were no instances of reported retaliation in the past 12 months.

Standard

§115.68 – Post-allegation protective custody

Overall Determination:
- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [X] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

Auditor Comments (including corrective actions needed if it does not meet standard)

Policy 830.5 provides provisions for the use of segregation only in the event that the victim requests or that it has been determined that there is no other available means of separation from the likely abuser. Any use of segregation for this purpose requires an Institutional Classification Authority Hearing report which documents the details of reasons for the use of segregation. This policy limits the use of segregation for this purpose to not ordinarily exceed 30 days. Additionally, mental health will recommend appropriate release from segregation or transfer to a Protective Custody Unit.

Policy 425.4 requires the use of a Special Housing Review Report for any inmate placed in segregation that continues to be maintained in this unit. In addition, the segregation area may be used for no longer than 24-hours in the event that a moved is deemed necessary prior to an assessment being completed.
The agency has a method of providing post-allegation protective custody that may use segregation as an intermediate tool pending release or transfer to a Protective Custody Unit. A memo is provided that states the use of segregation for a victim of sexual abuse or HRSV has not been used to date.

**Standard**

### §115.71 – Criminal and administrative agency investigations

**Overall Determination:**
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 identifies that allegations of sexual abuse and sexual harassment are investigate by the agency internal SIU investigators who have receive specialized training; and that such investigations shall be conducted promptly, thoroughly, and objectively. This policy also details the collection of evidence, interviews with alleged victim and suspected perpetrators and witnesses and shall review prior complaints and report involving the same suspected perpetrator. The policy also addresses credibility of the alleged victim, suspect or witnesses and includes that all efforts are documented in a written report. Those allegations where the investigation identifies potential criminal conduct shall be referred for prosecution. It also addresses the departure of the alleged abuse is not a reason to stop the investigation.

The policy complies with all aspects of the standard. There is a system in place to conduct investigations of sexual abuse and sexual harassment once identified by the Facility PREA Investigator. A memo from the Warden assures that there have been no cases referred to the SIU.

### §115.72 – Evidentiary standards for administrative investigations

**Overall Determination:**
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 130.1, 135.1 and 861.1 state that a preponderance of evidence presented at the hearing shall be sufficient to support a finding of guilt in an investigation.

The policies meet the requirement of the standard. The Facility PREA Investigator stated the same.

### §115.73 – Reporting to inmate

**Overall Determination:**
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 030.4 requires the SIU to notify the Facility Unit head as to the determination of any allegation.

Policy 038.3 requires that at the conclusion of an investigation the investigator in charge shall inform the offender as to
the determination using the Offender PREA Allegation Letter, and requires notification of certain information if the
allegation was against staff or another inmate as per the standard.

There were no reported investigations of alleged inmate sexual abuse in the past 12 months.

**Standard**

**§115.76 – Disciplinary sanctions for staff**

**Overall Determination:**

- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [x] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 130.1 details consequences of staff and inmate relationships. In the event of sexual misconduct, termination is the presumptive disciplinary action for those who have engage in sexual abuse. Additionally, if the staff resigns before conclusion and eventual termination, the incident shall be report to any relevant licensing bodies and law enforcement agencies, unless the activity was clearly not criminal.

Policy 135.1 advises staff of the requirement for any violation of the sexual abuse or sexual harassment policies to be reported to any relevant licensing bodies and to law enforcement agencies, unless the activity was clearly not criminal.

The agency policies comply with the PREA standards. There were no staff who violated agency sexual abuse or sexual harassment policies in the past 12 months.

**Standard**

**§115.77 – Corrective action for contractors and volunteers**

**Overall Determination:**

- [ ] Exceeds Standard (substantially exceeds requirements of standard)
- [x] Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- [ ] Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 027.1 details possible grounds for volunteer dismissal if they fail to comply with DOC procedures, federal or state laws, or unit rules. Any volunteer who engages in sexual abuse shall be prohibited from contact with inmates and shall be reported to any relevant licensing bodies and to law enforcement agencies, unless the activity was clearly not criminal. It additionally, allows for remedial measures in case of other violations of agency sexual abuse or sexual harassment policies by a volunteer.

Policy 130.1 details possible grounds for volunteer or contractor dismissal if they fail to comply with DOC procedures, federal or state laws, or unit rules. Any volunteer who engages in sexual abuse shall be prohibited from contact with inmates and shall be reported to any relevant licensing bodies and to law enforcement agencies, unless the activity was clearly not criminal. It additionally, allows for remedial measures in case of other violations of agency sexual abuse or sexual harassment policies by a volunteer or contractor.

The agency policy meets all of the requirements of the standard in regards to corrective action for contractors and volunteers. A memo provided by the Warden assures that there have been no instances of a volunteer or contractor dismissed under this standard.
### §115.78 – Disciplinary sanctions for inmates

**Overall Determination:**
- □ Exceeds Standard (substantially exceeds requirements of standard)
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- □ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 820.2 requires inmate who are found guilty of a disciplinary or criminal offense for sexual abuse shall be offered therapy, counseling or other interventions if they are offered at the facility. Offenders that do not comply with required services as noted previous shall be charged in accordance with Policy 861.1 or .2.

Policy 861.1 details the Disciplinary Hearing Procedure that encompasses the requirements of the standard in full. There is consideration given based on the identification of any mental disabilities or mental illness and the requirement of participation in various therapy or counseling sessions. Should the investigation find that an unfounded allegation was made on good faith, the inmate cannot be disciplined. All findings of consensual sexual contact between an inmate and a staff member shall not be disciplined.

The policies contain all requirements of the standard. A memo from the Warden as assured that there have not been any inmate on inmate sexual abuse or inmate on staff sexual abuse reported that required disciplinary sanctions for inmates.

### §115.81 – Medical and mental health screenings; history of sexual abuse

**Overall Determination:**
- □ Exceeds Standard (substantially exceeds requirements of standard)
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- □ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 730.2 identifies the process for the QMHP to follow up with an inmate who is identified as HRSA or HRSV during the assessment. Any information obtained during the screening related to a sexual victimization or abusiveness that occurred in an institutional setting is limited to those staff necessary to direct treatment plans and security and management decision. Additionally, all practitioners are required to obtain informed consent from inmates before reporting information about a prior sexual victimization that did not occur in an institutional setting.

The policies meet all requirements of the standard including the need for follow-up referrals, privacy of information, and informed consent. Interviews with specialized staff confirm the requirement for informed consent. Samples reviewed showed that QMHP follow-ups were conducted within 48 hours of referral and are well documented.

### §115.82 – Access to emergency medical and mental health services

**Overall Determination:**
- □ Exceeds Standard (substantially exceeds requirements of standard)
- X Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- □ Does Not Meet Standard (requires corrective action)

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 075.1 requires that if no medical or mental health staff is on duty when there is an allegation, that the first responders shall take preliminary steps to protect the victim and contact the facility’s designated medical and mental health practitioner.
Policy 720.4 requires emergency services to be provided regardless if the victim identifies the subject or cooperates with any portion of the investigation.

Policy 720.7 provides for emergency services in a timely, unimpeded manner; as well as the requirements for emergency contraception and STD treatment. All of this is offered at no cost to the inmate.

All agencies policies provide for the requirements of this standard. There are provisions in place additionally to address any needs at a later date as per the interview with medical staff. A memo from the Warden reports no emergency medical or mental health services was needed due to any substantiated cases of rape.

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**Standard**

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<tr>
<th>§115.83 – Ongoing medical and mental health care for sexual abuse victims and abusers</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 720.7 requires the medical and mental health evaluation and treatment, as appropriate to all inmates who have been victimized in any institutional setting. This shall include assessment, treatment plans, follow-up services and referrals. These services shall be provided at a level consistent with community care. Victims of sexual abuse while incarcerated shall be offered STD testing and treatment as appropriate. All treatment services offered under this policy shall be free of charge to the victim regardless of the identification of the perpetrator or cooperation in any investigation.

Policy 720.4 addresses the requirement that all emergency and ongoing treatment for victims of sexual abuse while incarcerated shall be offered free of cost to the victim.

All policies address the components of the standard. Interview with medical and mental health staff indicate that these services are available at no cost to the inmate. The Sexual Assault Response Checklist is used for allegations of abuse at the housing facility includes a referral to the mental health staff for evaluation. Additionally, the Sexual Assault Assessment is completed by the QMHP and details the necessity of further services and treatment as identified during the evaluation. There have been no reported sexual assaults at Bland CC in the past 12 months.

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**Standard**

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<th>§115.86 – Sexual abuse incident reviews</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 038.1 requires a Review Team shall be conveyed to review all instances of sexual abuse and sexual harassment. The review shall begin as soon as possible after completion of the investigation, and a formal report shall be submitted within seven days. The policy addresses members of the review team and the specifics as required by the standard.

The policy addresses all requirements of the standard. There is a specific form, Report of Incident Review, which is required to be completed and contains all elements of the standard. There were three instances of administrative investigations of alleged sexual abuse completed at the facility. As none were classified as unfounded, each investigation...
was concluded with an Incident Review. A review of the files indicate that the Incident Review is conducted in a timely manner and contains all areas of the standard, including an action plan and completion dates.

**Standard**

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<th>§115.87 – Data collection</th>
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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 038.3 addresses the collection of accurate and uniform data for every allegation of sexual abuse at facilities under their direct control. The collection shall also include any privatized facility that is contracted by the agency.

The state agency collects information from all facilities regarding allegations of sexual abuse utilizing a standardized instrument. This system for collection of information is used to assist in the preparation of the DOJ Survey of Sexual Violence as well as assisting the agency in addressing trends and the need for corrective action.

**Standard**

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**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 038.3 identifies a data review process with corrective action. The review includes identifying problem areas, taking corrective action on an ongoing basis, and preparing an annual report of its findings and corrective actions for each facility – and as a whole for the agency. Policy requires a comparison of the current data with prior years, and that this report is made public through the agency website. Redaction of certain information is made along with a statement about the nature of the material redacted.

The policy addresses all requirements of the standard, including identification of corrective actions for each facility as well as the agency as a whole. This report is available on the agency website.

**Standard**

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<th>§115.89 – Data storage, publication, and destruction</th>
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<td>□ Does Not Meet Standard (requires corrective action)</td>
</tr>
</tbody>
</table>

**Auditor Comments (including corrective actions needed if it does not meet standard)**

Policy 025.3 addresses retention of records for 10 years after the date of the initial collection and that data must be under the direct control of the agency.

All indicators are that the data collected is maintained with the direct control of the agency and that records are maintained for the appropriate number of years.
The auditor certifies that no conflict of interest exists with respect to his or her ability to conduct an audit of the agency under review.

Bobbi Pohlman-Rodgers
Auditor Signature

07/30/2014
Date