

Community Resources for Probation and Parole District #19

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT INFORMATION	E-MAIL / WEBSITE ADDRESSES
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STATEWIDE RESOURCES

Birth Certificate, Death Certificate, Marriage Certificate	Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230	804-662-6200	Office of Vital Records - Vital Records (virginia.gov)
Corrections	Virginia Department of Corrections		Homepage — Virginia Department of Corrections
	Virginia Department of Juvenile Justice		Virginia Department of Juvenile Justice
Crisis/Help	2-1-1 Virginia (local resource hotline)	211 or 1-800-230-6977 or text CONNECT to 247211	www.211Virginia.org
	Adult Protective Services Hotline	1-888-832-3858	
	Alzheimer's Association	Medical Alert/Safe Return 1-800-625-3780	
	National Sexual Assault Hotline	1-800-656-4673	

	Virginia Department for Aging and Rehabilitative Services		www.Easyaccess.virginia.gov
	Infant and Toddler Connection of Virginia		www.itcva.online
	National Suicide Prevention Line	988	www.988lifeline.org
	Virginia Mortgage Relief Program		www.virginiamortgagerelief.com
	Legal Aid	1-866-LEGLAID	www.valegalaid.org
	Eviction Helpline	1-833-NOEVICT	
	Predatory Loan Helpline	866-830-4501	
	Senior Legal Helpline	844-802-5910	
	Statewide Resource Directory		www.Virginianavigator.org
Alcohol/Substance Use	Oxford House	1-800-689-6411	www.oxfordhouse.org
	Al-Anon and Alateen	1-888-4AL-ANON (1-888-425-2666)	Al-Anon Family Groups
	Narcotics Anonymous		About Us (na.org) online meetings:

			https://virtual-na.org/
	Alcoholics Anonymous		www.aa.org online meetings: https://www.12step-online.com/meetings/online-aa-meetings/
	Addiction Center		https://www.addictioncenter.com/
	VADOC Fentanyl Awareness Video		https://youtu.be/MWH-1hc0-x8
Benefits Programs	Virginia Department of Social Services (VDSS)	Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855-635-4370	Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov
		Apply for Medical Assistance only by calling 855-242-8282	Print a copy of the application off the internet for medical assistance at www.coverva.org
		Get an application during office hours at your local Department of Social Services	Print a copy of the application off the internet at http://www.dss.virginia.gov/

	Virginia Health Care Foundation		Virginia Health Care Foundation (vhcf.org)
Behavioral Health	Department of Behavioral Health and Developmental Services		dbhds.virginia.gov/community-services-boards-csbs/
	Office of Child and Family Services		Office of Child and Family Services - Virginia Department of Behavioral Health and Developmental Services
Employment Assistance	Virginia Employment Commission (VEC)	<p>VEC Central Office 1-866-832-2363</p> <p>For TTY* Callers: Virginia Relay, Call 711 or 800-828-1140</p>	<p>https://www.vec.virginia.gov</p> <p>Job Openings</p> <p>https://www.vec.virginia.gov/find-a-job/state-job-openings</p> <p>Upcoming Job Fairs</p> <p>https://www.vec.virginia.gov/find-a-job/job-fairs</p> <p>A Quick Guide to Relief Programs</p> <p>https://www.vec.virginia.gov/relief-programs</p> <p>For Veteran Services</p> <p>veteran.services@vec.virginia.gov</p>
	Virginia Career Works Center		https://virginiacareerworks.com/find-your-career-center/

Education	Virginia's Community Colleges		Virginia's Community Colleges Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals Credits2Careers
	Virginia Department of Education	800-292-3820	Virginia Department of Education Home
Environmental	Virginia Department of Environmental Quality	1-804-698-4000	www.deq.virginia.gov
Emergency Management	Virginia Department of Emergency Management	804-897-6500	https://www.vaemergency.gov
Health	Virginia Department of Health P.O. Box 2448 Richmond, Virginia 23218-2448 109 Governor Street Richmond, Virginia 23219		Home - Virginia Department of Health Health Department Locator - LHD Locator (virginia.gov)
	Virginia Association of Free Clinics		Free Clinics in Virginia (vafreeclinics.org)
Housing	Oxford House (Recovery house program)		Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org)
	Virginia Association of Recovery Residences (VARR)		Accredited Residencies for Recovery Housing VARR - Virginia Association of Recovery Residences (varronline.org)

	Virginia Housing Alliance		vha@vahousingalliance.org
	Department of Housing & Community Development		https://www.dchd.virginia.gov
	HUD Exchange Continuum of Care (CoC) Program		www.hudexchange.info/programs/coc www.hudexchange.info/contact-us
	The Salvation Army <ul style="list-style-type: none"> • Rent and utility assistance • Homeless shelters 	1-800-SAL-ARMY	www.salvationarmyusa.org
Scholarships	LendEDU		Scholarships for Felons LendEDU
Veteran Services	National Suicide and Veteran Crisis Prevention Lifeline	1-800-273-8255	
	Veteran Crisis Line	1-800-273-8255 Ext. 1	
	Virginia Department of Veterans Services		Virginia Department of Veterans Services
	US Department of Veterans Affairs		VA.gov Home Veterans Affairs

Medication Assisted Treatment (MAT)	Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA National Helpline 1-800-662-HELP	https://findtreatment.samhsa.gov/
	VADOC MAT Program		https://www.youtube.com/watch?v=tZM-gaTDkV0
Social Security Card	Social Security Administration		https://www.ssa.gov/
State ID or Driver's License	Virginia Department of Motor Vehicles		https://www.dmv.virginia.gov/#/
Reentry Success	Fair Shake		https://www.fairshake.net/
	VADOC Reentry Video		https://www.youtube.com/watch?v=PQ4qktFme7w
	VADOC Reentry Resource Packet		https://www.vadoc.virginia.gov/media/1510/reentry-resource-packet-2023.pdf
Transportation	Department of Transportation		virginiadot.org
Taxation	Department of Taxation	1-804-367-8031	https://www.tax.virginia.gov

Peer Recovery Services	VADOC Peer Recovery Specialist Initiative		https://www.youtube.com/watch?v=1CaTMYW6zGg
Restoration of Rights	Secretary of the Commonwealth's Office	804-692-0104	https://www.restore.virginia.gov/
Free Cell Phones	Assurance Wireless		The Affordable Connectivity Program (ACP) - BetterSIM

LOCAL RESOURCES

General	Newport News Re-Entry Council	Sponsored by the Newport News Sheriff's Department	Virtual meeting held at 1:30pm on the first Monday of every odd month. Open to all community partners; contact morgangajr@nnva.gov to join.
	Hampton-Newport News Community Service Board 300 Medical Drive, Hampton, VA 23666 Services: mental health, developmental disability,	757-788-0300	https://www.hnncsb.org/getting-started Rapid Access: Monday through Thursday from 8am to 12:30pm

	substance use disorder, crisis, jail-based, drug court, veterans, and residential programming		
	<p>Low Income Household Water Assistance Program (LIHWAP)</p> <p>Services: Online/paper application for low-income families to receive assistance with their water and wastewater bills.</p>	1-888-373-9908	https://virginialihwap.com/lihwap support@virginialihwap.com
	<p>CommonHelp</p> <p>Services: Apply for healthcare coverage, food assistance, childcare, heating/cooling assistance, and cash assistance.</p>	855-635-4370	commonhelp.virginia.gov
	<p>Cover Virginia</p> <p>Services: Medicaid Enrollment</p>	1-855-242-8282	https://coverva.dmas.virginia.gov/
Domestic Violence	<p>National Domestic Violence Resources</p> <p>Services: Free/confidential connection to crisis</p>	<p>24-Hour Hotline: 800-799-7233</p> <p>Text "START" to 88788</p>	https://www.thehotline.org/ https://www.domesticshelters.org/

	intervention information, education, and referral services in over 200 languages. Largest online and mobile searchable directory of domestic violence programs and shelters in the U.S.		
	<p>Newport News Magistrate's Office</p> <p>230 25th St, Newport News, VA 23607</p> <p>Services: Emergency Protective Orders</p>	757-926-8475	https://www.nnva.gov/2442/Magistrates-Office
	<p>NNPD Domestic Violence Team</p> <p>Services: Full-time advocates working to bridge the gap between law enforcement and victim support.</p>	757-928-4646	<p>https://www.nnva.gov/2494/Domestic-Violence-Awareness</p> <p>nnpddvteam@nnva.gov</p>
	<p>Transitions Family Violence Services</p> <p>240 Chapel St, Hampton, VA 23669</p> <p>Services: Emergency shelter, children's programs, counseling, court advocacy,</p>	<p>24-HOUR CRISIS HOTLINE: 757-723-7774</p> <p>Administrative Office: 757-722-2261</p> <p>Client Service Center: 757-728-2638</p>	https://www.transitionsfvs.org/

	human trafficking aid		
	<p>Laurel Center</p> <p>P.O. Box 14, Winchester, VA. 22604</p> <p>Services: Emergency shelter, Adult and child therapy, counseling, support groups, court advocacy, safety planning</p>	<p>24-Hour Hotline: 540-667-6466</p> <p>Business Line: 540-667-6160</p>	<p>https://thelaurelcenter.org/</p> <p>tlc.info@thelaurelcenter.org</p>
	<p>First Step</p> <p>Office: 129 Franklin Street, Harrisonburg, VA 22801</p> <p>Services: Emergency shelter, rapid rehousing, counseling, support group, court advocacy, children's programs</p>	<p>540-434-0295</p>	<p>https://www.firststepva.com/</p>
	<p>Genieve Shelter</p> <p>Services: emergency shelter</p>	<p>Business hours: 757-925-4365</p> <p>Afterhours: 800-969-4673</p>	<p>https://www.thegenieveshelter.org/</p>
	<p>Samaritan House</p> <p>Office: 2620 Southern</p>	<p>24-Hour Crisis Hotline: 757-430-2120</p> <p>Administrative offices:</p>	<p>https://samaritanhouseva.org/</p> <p>info@samaritanhouseva.org</p>

	Blvd. Virginia Beach, VA 23452 Services: Emergency shelter, assistance finding permanent housing	757-631-0710	
Clothing	LINK of Hampton Roads 10413 Warwick Blvd, Newport News, VA 23601 Services: clothing closet Monday - Friday: 10:00AM - 2:00PM	757-595-1953	https://www.linkhr.org/ admin@linkhr.org
	Four Oaks Day Service Center 7401 Warwick Blvd, Newport News, VA 23607 Services: Clothing closet is open to the public from Tuesday to Thursday 10am- 2pm	757-975-5200	https://www.nnva.gov/2811/Services-for-the-Homeless

Community Service	<p>Volunteer Hampton Roads</p> <p>Services: Connects community organizations with volunteers. Includes a "Court Ordered Service Help" section that lists local nonprofits who generally accept criminal justice-related service.</p>	NA	https://www.volunteerhr.org/
	<p>Habitat for Humanity ReStore</p> <p>371 Chatham Dr, Newport News, VA 23602</p> <p>Services: Offer locations for supervisees to complete community service hours. They utilize an online scheduling portal/hour tracking system. No violent offenses.</p>	757-427-8128	<p>https://habitatpgw.volunteerhub.com/vv2/lp/restore</p> <p>Volunteer Coordinator Katie Turk: kturk@habitatpgw.org</p>
Education	<p>Peninsula Regional Adult Education</p> <p>17346 Warwick Blvd,</p>	757-283-7830	https://www.peninsulaed.com/

	<p>Newport News, VA 23603</p> <p>Services: General Educational Development (GED), English as a Second Language (ESL), The National External Diploma Program (NEDP), Industry Training for CDL/IT/welding</p>		
Driving	<p>Virginia Department of Motor Vehicles</p> <p>12730 Patrick Henry Drive, Newport News, VA 23602</p> <p>8109 Roanoke Avenue, Hampton, VA 23605</p> <p>Services: License, compliance summaries, etc.</p>	804-497-7100	https://www.dmv.virginia.gov/
	<p>Drive to Work</p> <p>4625 W. Broad Street, Richmond, Virginia 23230</p> <p>Services: Provides access to legal assistance for low</p>	804-358-6727	https://www.drivetowork.org/ info@drivetowork.org

	income or previously incarcerated persons to restore driving privileges, offers different driving courses/classes		
Employment	<p>Online application sites</p> <p>Services: Job application portals. Search for jobs by type, location, wage, etc.</p>	NA	<p>Honest Jobs (designed for felons): https://www.honestjobs.com/</p> <p>Indeed: https://www.indeed.com/</p> <p>Glassdoor: https://www.glassdoor.com/index.htm</p>
	<p>The WorkOne Resource Center at Y.H. Thomas</p> <p>300 Thomas Street Suite C, Hampton, VA 23669</p> <p>Services: Job preparedness, training, skill-building, college/vocational certification, career counseling, placement, job retention, and entrepreneurship opportunities for Hampton residents, including those in need of re-entry assistance</p>	757-727-8311	https://hampton.gov/3697/WorkOne-Center
	Virginia Career Works: Hampton Center	757-766-4900	www.theworkforcecouncil.org

	<p>600 Butler Farm Road [Room 1015] Hampton, VA 23666-1513</p> <p>Services: Hosts a variety of workshops to include: General Educational Development (GED), New Beginning "A Second Chance," Workforce Innovation and Opportunity Act (WIOA), The Department for Aging and Rehabilitative Services (DARS), and New Horizons</p>		
	<p>Four Oaks Day Service Center</p> <p>7401 Warwick Blvd, Newport News, VA 23607</p> <p>Services: Job Fair held the last Wednesday of every month from 10am to 12pm</p>	757-975-5200	https://www.nnva.gov/2811/Services-for-the-Homeless
	<p>Express Employment Professionals</p> <p>Office: 736A Thimble Shoals Blvd, Newport News, VA 23606</p>	757-596-8888	https://expresspros.com/NewportNewsVA/Default.aspx

	Services: Temporary staffing, contract-to-hire staffing, direct placements		
	<p>Integrity Staffing Services</p> <p>Office: 11835 Canon Blvd B-105, Newport News, VA 23606</p> <p>Services: Temporary staffing, contract-to-hire staffing</p>	800-766-2701	https://integritystaffing.net/info@integritystaffing.net
	<p>Aerotek</p> <p>Office: 1 BayPort Way, Suite 110, Newport News, Virginia 23606</p> <p>Services: Temp service focused on maintenance, construction, logistics opportunities.</p>	757-947-1554	https://www.aerotek.com/
	<p>Tidewater Staffing</p> <p>Office: 3800 Huntington Avenue, Newport News, VA 23605</p> <p>Services: Temp service</p>	757-247-0100	https://www.tidewaterstaffing.com/newport-news-va-staffing/

	focused on warehouse, shipyard, manufacturing opportunities.		
	<p>HRBT Expansion Project</p> <p>Office: 240 Corporate Blvd, Norfolk, VA 23502</p> <p>Services: General employment opportunities, On-the-Job Training Program Available</p>	757-578-9284	<p>Homepage - Hampton Roads Bridge-Tunnel Expansion Project (hrbtexpansion.org)</p> <p>Online applications https://corehr.hrcloud.com/hrcpjb/#/jobs </p>
Food	<p>LINK of Hampton Roads</p> <p>10413 Warwick Blvd, Newport News, VA 23601</p> <p>Services: food pantry Monday - Friday: 10:00AM - 2:00PM</p>	757-595-1953	<p>https://www.linkhr.org/</p> <p>admin@linkhr.org</p>
	<p>Virginia Peninsula Foodbank</p> <p>Office: 2401 Aluminum Ave, Hampton, VA 23661</p> <p>Services: See website for</p>	757-596-7188	<p>https://hrfoodbank.org/</p>

	Monthly Mobile Food Distribution List		
	<p>Food Bank of SE Virginia and Eastern Shore</p> <p>Office: 800 Tidewater Drive, Norfolk, Virginia 23504</p> <p>Services: Distributes food to partner agencies, see website for current list. Other food programs available, but applications must be completed on the website.</p>	757-627-6599	https://foodbankonline.org/
	Food distribution locations (see website for list; changes frequently)	NA	https://www.nnva.gov/976/Community-Feeding-Programs
Housing	<p>Housing Crisis Hotline</p> <p>Services: Starting point for those in need of shelter, case management, or related services</p>	<p>757-587-4202</p> <p>Monday-Friday 8am to 7pm</p>	NA
	<p>CANLINK</p> <p>Services: Provides permanent supportive housing and case</p>	NA	https://www.linkhr.org/canlink

	management to homeless adults with disabilities, must meet HUD criteria		
	<p>Four Oaks Day Service Center</p> <p>7401 Warwick Blvd, Newport News, VA 23607</p> <p>Services: Counseling for housing/employment, monthly job fairs, computer lab, showers, restrooms, laundry services, storage lockers, mailing, telephone access, meals twice daily, clothing closet, some transportation assistance. Open everyday from 7am to 5pm.</p>	757-975-5200	https://www.nnva.gov/2811/Services-for-the-Homeless
	<p>PORT WINTER SHELTER</p> <p>Services: Runs for 20 weeks during the winter. The shelter moves to a different church every week, which provides 2 meals per day. Schedule listed on website. NOVEMBER – MARCH, INTAKE STARTS AT 6:00 PM</p>	757-595-1953	https://www.linkhr.org/port-shelter

	<p>Private: Patti Richardson</p> <p>3301 Williams St, Newport News, VA 23607</p> <p>Services: DOC-Contracted emergency housing. Men only. Housing for one month in private room with common areas. D19's Chief must approve stays longer than one month. D19 referral form. No murder/rape charges</p>	757-753-6551	Girls8082@yahoo.com
Mental Health	<p>Gordon Wellness, LLC</p> <p>610 Thimble Shoals Blvd UNIT 403, Newport News, VA 23606</p> <p>Services: Anger management, Medication management, Sa TX, MH TX, Parenting Classes</p>	757-534-7840	https://www.facebook.com/GordonWellness/
	James Bentley Treatment Program (JBTP)	757-399-3025	https://jamesbentleytreatmentprogram.com/

	1020 Leckie Street, Portsmouth, VA 23704 Services: Mental-Health Skill Building, Intensive Outpatient Programs, Community Stabilization		
	Odyssey Community Services Inc 710 Mobjack Pl, Newport News, VA 23606 Services: Intensive In-Home Counseling, Mental Health Skill-Building Services,	757-240-2571	https://www.odyssey4u.com/aboutUs.cfm
Parenting	Fatherhood Fire 210 Packets Court, Williamsburg VA Services: Rookie Dad (parenting workshop for new and expectant fathers) and 24/7 Dads (virtual workshop)	757-345-3180	https://www.cdrrfatherhood.com/fatherhood@cdr.org
	A Peace of Mind Counseling Services, LLC	804-277-9551	www.apomcounseling.com info@apomcounseling.com

	Services: Parenting course approved for Virginia courts.		
	Calvary Counseling Center, Inc. Services: Parenting course approved for Virginia courts.	703-530-9800	https://calvarycounseling.com/services/parent-education-class.html info@calvarycounseling.com
	Central Shenandoah Valley Office on Youth Services: Parenting course approved for Virginia courts.	540-942-6757	www.officeonyouth.com keppelma@ci.waynesboro.va.us
	DP Mediation Services, LLC Services: Parenting course approved for Virginia courts.	757-818-8669	www.Dpmediation.com dparks7881@gmail.com
	Latinos En Virginia, LLC (Spanish) Services: Parenting course approved for Virginia courts.	804-728-0048	http://latinosenrichmond.com/crianzacompartida.php manager@latinosenvirginia.org
Substance Abuse	D19 Peer Support	NA	Recovery Specialist: James Bland jamesblandjr@yahoo.com

	Services: DOC-contracted peer specialist program. Virtual, PO referral required.		
	Recovering By Numbers 247 28th Street #204, Newport News, VA 23607 Services: DOC-contracted outpatient.	757-793-8628	https://www.recoveringbynumbers.com/ info@recoveringbynumbers.com
	Partners in Recovery 400-A Medical Drive, Hampton, Virginia 23666, Suite A Services: Outpatient	757-788-0400	https://www.hnnscsb.org/addiction-recovery-and-support-services#ARTSPIR
	BrightView 11745 Jefferson Avenue, Suite 10B, Newport News, VA 23606 Services: Outpatient (MAT)	866-934-7450	https://www.brightviewhealth.com/ Justice Coordinator Heba Bayoumi: h.bayoumi@brightviewhealth.com
	Pinnacle Treatment Centers	757-234-4139	https://pinnacletreatment.com/location/virginia/newport-news/american-addiction-treatment-center-newport-

	<p>12695 McManus Boulevard, Building 2, Newport News, VA 23602</p> <p>Services: Outpatient (MAT)</p>		news/
	<p>Behavioral Health Group (BHG)</p> <p>6000 B Jefferson Ave, Newport News, VA 23605</p> <p>Services: Outpatient (MAT)</p>	757-933-2660	https://www.bhgrecovery.com/locations/newport-news
	<p>Groups Recovery Together</p> <p>6212 Jefferson Avenue, Newport News, VA 23605</p> <p>Services: Outpatient (MAT)</p>	540-202-2554	https://locations.joiningroups.com/va/newportnews/groups-recover-together-newport-news-va-grt090.html
	<p>Hampton Roads Clinic Opioid Treatment Program</p>	757-240-5223	NA

	<p>2712 Washington Avenue, Newport News, VA 23607</p> <p>Services: Methadone clinic</p>		
	<p>The Salvation Army Adult Rehabilitation Center</p> <p>5560 Virginia Beach Blvd, Virginia Beach, VA 23462</p> <p>Services: Inpatient. Must be able to work eight hours a day. Also requires attendance at religious services.</p>	757-499-0032	https://gethelp.salvationarmyusa.org/
	<p>Life Center of Galax</p> <p>112 Painter St, Galax, VA 24333</p> <p>Services: Detoxification and Inpatient.</p>	276-293-9642	https://www.galaxrecovery.com/admissions/professional-referrals/
	<p>Pyramid Healthcare</p> <p>245 Chesapeake Ave, Newport News, VA 23607</p>	814-334-3121	<p>https://www.pyramid-healthcare.com/locations/virginia/</p> <p>Inpatient Clinical Director: Jordan O'Donnell (jmodonnell@pyramidhc.com, 757-835-9276)</p>

	Services: Detoxification, inpatient, partial hospitalization, intensive outpatient, outpatient		Outpatient Administrative Assistant: Kia Joseph (757-697-2849 ext. 8276)
Veterans	<p>Department of Veteran Affairs</p> <p>100 Emancipation Dr. Building 43, Hampton VA 23667</p> <p>Services: advocates for Virginia veterans and connect them to earned benefits and services they have earned.</p>	757-871-2839	<p>www.benefits.va.gov/benefits</p> <p>www.dvs.virginia.gov/benefits/</p> <p>POC April Meise: April.Meisel@dvs.virginia.gov</p>
	<p>LINK's Supportive Services for Veteran Families (SSVF)</p> <p>716 E Thimble Shoals Blvd Newport News, VA 23606</p> <p>Services: housing stability of low-income veteran families: outreach, case management</p>	757-782-4485	<p>https://www.linkhr.org/veterans-emergency-shelter</p> <p>ssvf@linkhr.org</p>

	services, VA Benefits Assistance, housing/employment services		
	<p>Valor Village</p> <p>Services: Free overnight lodging for family members who've traveled to southeastern Virginia to visit with an incarcerated military veteran.</p>	202-476-9058	<p>https://www.valorvillage.org/</p> <p>Info@ValorVillage.org</p> <p>Ajohnson@ValorVillage.org</p>