



## My Account Information

Write down the following information, Remove the panel, and keep it in a safe place:

Portal Login

Portal Password

Inmate VADOC # / Name

Access NAAVI at :

[NAAVI.virginia.gov](http://NAAVI.virginia.gov)

or scan the QR code.



## Additional Victim Assistance Services

**Victim Assist Helpline**  
1-855-4HELPVA

**Attorney General's Office  
Victim Notification Program**  
1-800-370-0459

**Virginia Parole Board**  
804-674-3081

**Virginia Victims Fund**  
1-800-552-4007

**LGBTQ Partner Abuse &  
Sexual Assault Helpline**  
1-866-356-6998  
Confidential Text Line: 804-793-9999

**Virginia Family Violence &  
Sexual Assault Hotline**  
1-800-838-8238  
Confidential Text Line: 804-793-9999

**Virginia Adult Protective Services Hotline**  
1-888-832-3858

**Virginia Child Abuse and Neglect Hotline**  
1-800-552-7096

**Human Trafficking Info Line**  
1-833-INFO-4-HT



*Striving to continuously  
improve advocacy and  
support for crime  
victims and survivors.*



## Welcome to NAAVI

### You Deserve to Feel Safe and it is Your Right to be Informed.

Welcome to Notification And Assistance for Victim Inclusion (NAAVI). NAAVI is the system that the Virginia Department of Corrections (VADOC) uses to assist victims and survivors with post sentencing services and information. Victims may use this portal to create a request for notifications on inmate(s) who perpetrated a crime against them and then manage their profiles if their requests are approved. NAAVI is accessible 24/7/365. Based on your contact method choices for notifications (phone, text message, letter, email, and/or TTY), you will get messages if the inmate has a major status change such as (but not limited to) transfer, death, name change, parole interview, parole decision, work release, and release. You may also search for inmates under the supervision of the VADOC, find helpful information, and obtain resources, or connect with Victim Services staff. If at any time you are concerned for your safety, please call local law enforcement or 911.

**WEBSITE: [NAAVI.VIRGINIA.GOV](http://NAAVI.VIRGINIA.GOV)**



NAAVI is a program of the Virginia Department of Corrections Victim Services Unit.

## Notification Enrollment

### Enrollment is NOT automatic, participation is voluntary.

To request notification services provided by the Virginia Department of Corrections, please follow these easy steps:

1. Scan the QR code to the right. Follow the instructions for registration on the website or call 800-560-4292 for assistance.
2. Once your registration request is submitted it will be reviewed by our staff. If approved, you will receive confirmation via mail, email and/or text message with an invitation code to build your personal portal page.
3. Build your personal portal and control the notifications you receive, review area services available to you, and check the status of inmates.
4. Your registration request confirms that your information be kept confidential pursuant to Virginia Code § 19.2-11.2

If you wish to stop your participation in the program, please submit your request through the portal or call 800-560-4292 for additional assistance.

**Please note, if the inmate is housed in a local jail, you will have to register separately with [Vinlink.com](http://Vinlink.com) in order to receive JAIL notifications.**

## NAAVI Portal Access



Scan the above QR code with your smartphone camera. Our website link will appear on your camera app. Click the link and register.

## Victim Notification Options

The VADOC NAAVI portal is a free, anonymous service that provides the Commonwealth with information and resources to assist crime victims. Registration is required for crime victims to receive notification status updates about inmates pursuant to Virginia Code § 19.2-11.01.

This program is designed to provide you with quick and easy access to information and to assist you in preparing for an inmate's release and general corrections processes. Notifications are available via:

Phone call  
Email  
Letter  
Text Message