I. PURPOSE

This operating procedure establishes uniform protocol for the awarding of overtime and compensation for overtime in the Department of Corrections and to ensure compliance with the Fair Labor Standards Act.

II. COMPLIANCE

This operating procedure applies to all units operated by the Department of Corrections (DOC). Practices and procedures shall comply with applicable State and Federal laws and regulations, Board of Corrections policies and regulations, ACA standards, PREA standards, and DOC directives and operating procedures.

III. DEFINITIONS

**DOCXL** - An excel-based time, attendance, and leave application used by the Department of Corrections.

**Exempt Employees** - Employees who are not covered by the overtime provisions of the Fair Labor Standards Act; generally includes salaried executive, administrative, professional, and information technology employees.

**Law Enforcement Exemption** - This applies to job classifications that meet the regulatory requirements for a partial overtime exemption from the Fair Labor Standards Act (includes Corrections Officers and Probation Officers). Law enforcement employees may be assigned a work period of between seven and twenty-eight consecutive days. The number of hours that must be physically worked within the work schedule before a law enforcement employee is entitled to overtime compensation will be based on the length of the established work period and the employee’s position classification under the law enforcement exemption.

**Non-exempt Employee** - An employee covered by the overtime provisions of the Fair Labor Standards Act including wage employees, unless specifically ruled as exempt (such as physicians and dentists) and employees covered by the Law Enforcement Exemption

**Pre-Approved Paid Leave** - Leave that has been requested by an employee and approved by management before the day on which it is taken

**Premium Pay** - Pay at one and one-half time the regular hourly rate (time and a half) for actual hours worked in excess of those normally scheduled and defined herein for each work period.

**Straight Time Rate** - Pay at the regular hourly rate for hours exceeding those normally scheduled during the work period that are not eligible to be compensated at the premium pay rate. These could be hours that include paid leave or hours physically worked beyond the usual schedule that do not meet the threshold for premium pay.

**Time Attendance Leave System (TAL)** - A web-based time, attendance, and leave application that automates the Commonwealth’s leave administration process.

**Work Period** - Any established, regularly recurring period of work and rest for which an employee is scheduled and based upon which overtime compensation may be earned. The work period for non-security, non-exempt, employees is 7 days (also defined as work week). The work period for Corrections Officers and Probation Officers will be 28 days unless an exception is approved.
IV. PROCEDURE

A. Fair Labor Standards Act Eligibility

1. **Category I** - Non-exempt employees (except those covered by the law enforcement exemption), wage employees (unless ruled as exempt); and any other specific positions approved as non-exempt by Human Resources.
   
a. These employees are eligible for premium pay for hours physically worked in excess of 40 in a work week. Determination of exemption status is made by Human Resources.
b. Paid leave is not considered hours physically worked.
c. Additional time worked beyond the regular schedule that is not over the 40 hours physically worked standard should be paid at straight time. In special identified classes this time may be awarded as compensatory time.

2. **Category II** - Non-exempt law enforcement employees (those qualifying for the law enforcement exemption of the *Fair Labor Standards Act*). Employees in this category are those in security positions, including Non-certified Corrections Officers ( Corrections Officers from their date of hire until the beginning of the first full work period following their certification as a Corrections Officer), Corrections Officers, Corrections Officers Senior, Corrections Sergeants, Corrections Investigators, Probation Officers, Senior Probation Officers, and other specific positions approved as qualifying for the law enforcement exemption by Human Resources.
   
a. Employees in these classifications will normally be assigned a work period of twenty-eight days as permitted by the Fair Labor Standards Act. Law enforcement employees will earn premium pay for hours physically worked in excess of those listed below for each work period.

<table>
<thead>
<tr>
<th>Work Period</th>
<th>Law Enforcement Category</th>
<th>Hours Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>28 days</td>
<td>Certified Corrections Officers</td>
<td>160 hours</td>
</tr>
<tr>
<td></td>
<td>Corrections Officers Senior</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Corrections Sergeants</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Probation Officers</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Probation Officers Senior</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Corrections Investigators</td>
<td></td>
</tr>
<tr>
<td>28 days</td>
<td>Non-certified Corrections Officers</td>
<td>171 hours</td>
</tr>
</tbody>
</table>

b. Holidays, annual leave, sick leave, workers' compensation leave, compensatory leave, and any other type of leave are not considered hours worked. Hours exceeding the hours threshold in the work period that include leave hours should be paid at straight time rate. If hours physically worked exceed the hours threshold, compensation for those hours is at premium rate.

3. **Category III** - Exempt employees both law enforcement and non-law enforcement. These employees are not normally eligible for straight time pay, premium pay, or compensatory time for hours worked over their defined work period and hours (for law enforcement it is 28 days and 160 hours, for non-law enforcement it is 7 days and 40 hours).

4. Special Pay Circumstances
   
a. Corrections Nurse Technicians (CNT) and Licensed Practical Nurses (LPN) are non-exempt.
   
i. CNTs and LPNs work a 40 hour work week.
   
ii. CNTs and LPNs shall be paid premium pay or adjust their hours, for all hours physically worked over 40 in the assigned work week.
   
iii. CNTs and LPNs will submit a weekly time sheet indicating all hours worked and leave taken.
   
iv. CNTs and LPNs who receive medically necessary telephone calls from the facility after regularly scheduled work hours are entitled to compensation or schedule adjustment for time worked on the call (these hours should be included in the normal work week overtime calculation). A log must be kept of such calls to include time, duration and reason; a copy will be attached to the CNT’s or LPNs work week time sheet.

b. Registered Nurses (RN) are exempt; however, for agency purposes only, RN pay will be managed
as follows:

i. RNs work a 160 hour, 28 day work period. RNs shall be paid premium pay, or have their hours adjusted, for all hours physically worked over 160 during the work period. Special effort should be made to adjust off time for RNs during the 28 day work period to ensure minimum overtime liability for the department. RN supervisors (that are not appointed Health Authorities) will receive compensatory time for hours physically worked in excess of 160 during their 28 day work period. Health Authorities and Regional Nurses are exempt and will not receive additional time or payment. RNs should only submit a cycle sheet for those hours that exceed 160 physically worked in the 28 day cycle.

ii. RNs who receive medically necessary telephone calls from the facility after regularly scheduled work hours are entitled to compensation or schedule adjustment for time worked on the call (these hours should be included in the normal work period overtime calculation). A log must be kept of such calls to include time, duration and reason. RNs log of phone calls will be maintained by the Health Authority. A minimum of 5 minutes will be recorded per call.

c. Designated employees, generally Probation and Parole Officers and Surveillance Officers (non-exempt staff assigned to resolution for electronic monitoring alerts), who are assigned GPS on-call responsibilities approved by the unit head may receive on-call pay in the following conditions:

i. GPS calls and email notifications received after normal work hours will receive a minimum of 2 hours compensation, even if the call does not necessitate a visit. If the call resolution exceeds 2 hours, the actual time worked will be compensated.

(a) If an additional call is received within 2 hours of the first call, there will not be an additional 2 hours received unless actual time worked to resolution exceeds 2 hours.

(b) If additional calls are received more than two hours after the first call in the same night (or day for weekends/holidays), 2 hours will be received for each call, up to a maximum of 6 hours.

(c) If time worked to resolution exceeds the 6 hours, staff should be compensated for actual time worked.

ii. On call time should be included in hours worked on the timesheet. In TAL, the timesheet must include a comment indicating “GPS call received” and the actual time spent resolving the issue(s).

iii. Schedule adjustment is allowed if the employee prefers this method of compensation and the office/unit is able to accommodate this preference.

d. Compensatory Time - In lieu of straight time payments not bound by FLSA guidelines, the Human Resources Director or designee may grant approval to award compensatory leave upon request of the respective Regional Administrator.

e. Special Requests - Based on a written request, the Human Resources Director may approve award of leave or compensation to position classifications that are not normally authorized overtime. Exceptional circumstances (such as emergency situations, escapes, disturbances, excessive accumulation of extra hours, severe long-term weather events, etc.) may be considered on a case by case basis.

f. Agribusiness - Employees engaged in Agribusiness in the Agricultural Supervisor position and the Agricultural Manager positions are exempt under the FLSA.

i. To accommodate “peak season” workloads, the Department allows the award of compensatory time as follows:

(a) For Agricultural Supervisor positions, hours physically worked in excess of 40 in a work week, during peak seasons, will be awarded hour for hour compensatory time. Time sheets must be completed by these employees, indicating all hours worked and leave taken during a work week.

(b) For Agricultural Manager positions, hours physically worked in excess of 44 in a work week, during peak seasons, will be awarded hour for hour compensatory time. Time sheets must be completed by these employees indicating only those hours physically worked over 44 in a work week.
(c) Peak seasons are defined by the Department Farm Manager.

ii. During non-peak seasons, the Department allows the award of compensatory time as follows:
   (a) For Agricultural Supervisor positions, compensatory time may be granted as approved by the Department Farm Manager
   (b) For Agricultural Manager positions, compensatory time will not be granted during non-peak seasons.

iii. Approval of any compensatory hours worked over 40 should correspond to the demands of the business and the identified peak season.

g. Security Management Staff
   i. Exempt law enforcement positions (Corrections Lieutenant and Corrections Captain) should be paid at straight time rates for overtime worked as line staff (filling a post, etc.) that was required to cover staff shortages, but only in instances where a schedule adjustment cannot be made within the work period.
   ii. Shifts where exempt security staff work as line staff, should be documented on the Daily Duty Roster.

h. Canine Handlers
   i. Canine handlers whose assigned canine is kennelled at a Department facility:
      (a) Canine handlers whose assigned canine is kennelled at a Department facility will be responsible for caring for the canine during normally scheduled work hours on scheduled work days.
      (b) Unless otherwise instructed, canine handlers should not normally be caring for Department kennelled canines on their rest days or outside of their regularly scheduled work day.
   ii. Canine handlers who maintain a kennel and care for their assigned canine at home:
      (a) Canine handlers who maintain a kennel and care for their assigned canine at home will be compensated for one hour per day for caring for their canine. If these tasks are accomplished during the scheduled workday, no additional compensation will be paid. The hours to be spent in care of the canine outside normal scheduled work hours will be approved in advance by the Supervisor and adjusted off where possible.
      (b) Canine handlers who maintain a kennel and care for their assigned canine at home should have their home designated as their base point in accordance with Operating Procedure 323.2, Commuting in a State Vehicle. Drive time to daily work locations will be compensated at a straight time rate, but will not be counted as hours physically worked for the purpose of determining eligibility for overtime. (i.e. these driving hours do not count towards the 160 hours that must be physically worked before premium pay is accumulated.)
      (c) Canine handlers not on a Daily Duty Roster are required to maintain a daily time sheet of work hours.

B. Documentation

1. All non-exempt employees are required to record and report their time worked to the nearest one-tenth of an hour (see Attachment 1, Tenths of an Hour Conversion Chart) using a FLSA Work Period Time Sheet 110_F1, Daily Duty Roster (see Operating Procedure 401.2, Security Staffing), or other form approved by the organizational unit.
   a. Weekly timesheets must be signed and dated by the non-exempt, non-security employee and supervisor and entered in DOCXL or submitted to Human Resources no later than six calendar days following the end of the scheduled work week. The non-security timekeeper should have the leave keyed into DOCXL no later than five work days following receipt of the timesheet/leave slip. For staff utilizing TAL, all timesheets must be completed and submitted to the employee’s supervisor no later than six calendar days following the end of the scheduled work week.
   b. Where required, an approved Leave Activity Reporting Form (P-8) 110_F2 should accompany the timesheet when submitted.
   c. The Daily Duty Roster should be delivered to the security timekeeper no later than 48 hours from the end of the shift.
d. Each non-exempt security employee and supervisor must review, sign, and date the *DOCXL Non-Exempt Employee 28-Day Cycle Sheet* (see Attachment 2 for a sample) no later than fifteen calendar days following the end of the 28-day cycle. For staff utilizing TAL, all timesheets must be completed and submitted to the employee’s supervisor no later than six calendar days following the end of the scheduled work week.

2. Exempt employees shall not complete any record that records time in/time out or applicable break time.
   a. Exempt employees are only required to report “exception time,” which is leave utilized or in special circumstances awarded leave.
   b. Where required, an approved *Leave Activity Reporting Form (P-8)* must be signed, dated, approved by the supervisor and entered in DOCXL or submitted to Human Resources no later than five calendar days following the end of the pay period.
   c. Those units utilizing the TAL system must comply with the requirements outlined by DHRM. In addition, TAL users must comply with the timeframes for submission and approval as found in Operating Procedure 110.1, *Hours of Work and Leaves of Absence*.

C. Schedule Adjustments
   1. Supervisors should carefully monitor schedule adherence.
   2. Non-exempt employees and others eligible for overtime should have their hours adjusted during the work period when feasible to avoid overtime liability for the DOC.
   3. Schedule adjustments may be made prior to the hours being worked, when hours are expected to exceed the work hours threshold.
   4. Management may reschedule or adjust employee work schedules as necessary to manage the operation or the financial resources of the agency.
   5. There is no expectation for overtime to be adjusted off for exempt employees. In unique situations where an exempt employee has worked an excessive number of extra hours, the unit head may allow for some (but not hour for hour) adjustment.

D. Mandatory Overtime/Overtime Authorization
   1. All employees are required to work overtime as needed.
   2. Failure to work overtime as directed/instructed/needed may result in disciplinary action in accordance with Operating Procedure 135.1 *Standards of Conduct*.
   3. Non-exempt employees must have prior authorization from their supervisors to work overtime.
   4. Working overtime that is not properly authorized in advance may result in disciplinary action in accordance with Operating Procedure 135.1 *Standards of Conduct*.

E. Managing Work Time for Non-Exempt Staff
   1. Starting/Ending Time
      a. Security Staff
         i. For the purposes of determining work hours, work begins with muster, when equipment is picked up or when the post is manned, whichever condition is the earliest and authorized.
         ii. Work hours end when count is cleared, equipment is turned in, or when relieved from post whichever condition is the latest and authorized.
         iii. Time utilized to enter or exit the facility or to sign the *Daily Duty Roster* does not count as work time as long as the conditions outlined in this section have been met.
      b. Non-Security Staff
         i. For the purposes of determining work hours, work begins when the employee arrives at the actual work station (place of performance of essential job functions).
         ii. Unless pick up of keys or equipment is an integral part of the principal duties, that time is not
compensable (picking up keys to enter a locked office is not integral).

2. Adjusting Work Schedules
   a. Employees should be given as much advanced notice as possible of any schedule adjustments, whether whole or partial days. Employees should be allowed to work half of their shift when reporting to work for normal scheduled hours prior to having their work hours adjusted (i.e. after 4 hours of an 8 hour shift the remaining 4 can be adjusted off).
   b. To the extent possible, employee requests and needs should be considered when making schedule adjustments.
   c. Employee meal breaks should not be extended involuntarily to accommodate schedule adjustments.
   d. Security employees may be scheduled off as a regular schedule adjustment during their 28 day work cycle or to adjust off hours set to exceed 160 in the work period.
   e. Call ins
      i. Employees who have worked extra hours and then call in sick should be allowed to use their sick leave if approved. Their hours should not be adjusted involuntarily; however, adjustments can be made if the employee agrees to use the adjustment and not the sick leave. Management reserves the right to apply applicable sick leave verification policies or appropriate discipline for absences even if an employee is allowed to adjust hours.
      ii. If employees who have worked extra hours call in and request to use any kind of leave other than sick leave, management may choose to void the leave request and utilize a schedule adjustment to reduce or eliminate the need for the employee to use leave. Approval from employees to void their leave request and adjust their hours is not needed under these circumstances unless the employee requests sick leave.
   f. Pre-approved leave
      i. Employees who have worked extra hours and have scheduled or taken pre-approved leave (including compensatory and family personal leave) will be allowed to use their leave rather than having a schedule adjustment made unless they agree to void the leave and use that time as a schedule adjustment.
      ii. If annual or compensatory leave is requested by the employee after working the extra hours, management may approve the time as a schedule adjustment.

F. On-Call Time/Emergency Call Back and Work Related Phone Calls after Hours
   1. General availability of non-exempt employees for call back to the work site in the event of an emergency or as back-up for absent staff is not considered on call time and is not compensable. Employees who are assigned a cell-phone or pager for specified periods on a rotating shift are considered to be on unrestricted time and in most instances this time is not compensable.
   2. Non-exempt employees who (infrequently or sporadically), after their scheduled work hours and without pre-arrangement, are required to respond to a call to perform extra work shall be compensated a minimum of two hours or the actual time worked whichever is longer. Time spent en-route (home to work travel) is not compensable and mileage reimbursement is not required.
   3. Non-exempt employees who receive work related telephone calls from the agency after regularly scheduled work hours are entitled to compensation or schedule adjustment for time worked on the call. These hours should be included in the normal work period overtime calculation.
      a. In order to ensure the accuracy of time spent on these calls, both the non-exempt employee receiving the call and the employee making the call should document the duration of the call and report it to the supervisor responsible for approving the employee’s timesheet.
      b. Every effort should be made to adjust those hours off prior to the end of the work period; otherwise the appropriate overtime must be paid.
      c. Whenever possible, work related calls after regular scheduled work hours should be made to exempt staff in order to avoid any non-compliance issues under the FLSA.
G. Special Pay Situations

1. Work-Travel Time for Non-Exempt
   a. The following is considered work time for non-exempt employees within their scheduled hours:
      i. Time worked
      ii. Actual time spent in training (not scheduled time)
      iii. Time in travel to or from a different location (other than normal work location) for training
   b. Travel time for non-exempt employees to attend training that exceeds their scheduled hours is compensable as follows:
      i. Same day travel - Travel for the time that exceeds employees’ normal home to work commute is considered work time.
      ii. Overnight travel - Travel during assigned work hours even on a nonworking day (i.e., rest day) is considered work time. All travel for the time during assigned work hours that exceeds employees’ normal home to work commute is considered work time.
   c. When employees choose to commute each day to the Academy (or other training location) because of personal preference when overnight accommodations are provided, only one round trip is considered work time. In this case, employees will not be paid for multiple round trips.
   d. No travel time will be paid to Corrections Officers to attend Basic Corrections Officer (BCO) training needed to meet DCJS certification requirements. This includes travel to the Academy or other location where BCO training is required as these sites are the designated work location for trainees during BCO training.

2. Volunteer Work - Non-exempt employees must be compensated for all hours they are required or permitted to work; they may not “volunteer” to work hours beyond their normally scheduled hours without appropriate compensation.

3. Joint Employment
   a. Joint employment exists when an employee works in two or more non-exempt positions within the DOC.
   b. For purposes of determining if joint employment exists, each agency of the Commonwealth and each organizational unit within the DOC are considered separate employers.
   c. Any arrangements of this nature must be approved in advance by the Regional Administrator and the Human Resources Director.
   d. Number of hours worked and overtime will be determined by totaling all hours worked for both agencies.
   e. Human Resources will determine proper overtime rates.
   f. A joint employment situation where one position held is exempt and one is non-exempt will not require hours to be combined unless non-exempt duties exceed 50% of the employee’s total work time.

V. REFERENCES
   Operating Procedure 110.1, Hours of Work and Leaves of Absence
   Operating Procedure 135.1 Standards of Conduct
   Operating Procedure 323.2, Commuting in a State Vehicle
   Operating Procedure 401.2, Security Staffing

VI. FORM CITATIONS
    FLSA Work Period Time Sheet 110_F1
    Leave Activity Reporting Form (P-8) 110_F2
VII. REVIEW DATE

The office of primary responsibility shall review this operating procedure annually and re-write it no later than three years from the effective date.

*The office of primary responsibility reviewed this operating procedure in April 2017 and no changes are necessary at this time.*

\[Signature Copy on File\] 2/24/16

N. H. Scott, Deputy Director of Administration  Date