Operating Procedure

Subject

MANAGING AND RESPONDING TO FISCAL AUDITS

I. PURPOSE
This operating procedure establishes protocol for managing and responding to Auditor of Public Accounts (APA), Internal, and other fiscal related audits of the Department of Corrections and its operating units.

II. COMPLIANCE
This operating procedure applies to all units operated by the Department of Corrections (DOC). Practices and procedures shall comply with applicable State and Federal laws and regulations, Board of Corrections policies and regulations, ACA standards, PREA standards, and DOC directives and operating procedures.

III. DEFINITIONS
Agency - Any organizational unit of the Department of Corrections which has its own unique budgetary agency code. (Example: Agency 701, 767, etc.)

Agency Fiscal Officer - The Business Manager at major institutions (including assigned field units), Support Services Manager at regional offices (including field units not assigned to major institutions), Business Manager at VCE, Operations Manager at the Academy for Staff Development and the Chief Financial Officer for Central Office organizational units; the Director of Financial Services serves as the Community Corrections fiscal officer.

APA - The Auditor of Public Accounts office and staff

APA Report - The final consolidated report issued by the APA, detailing all major areas of concern within the Department of Corrections; this report lists the material findings of the audit and makes recommendations to correct the problems noted.

Commonwealth Accounting Policy and Procedure Manual (CAPP) - State accounting policies and procedures promulgated by the Virginia Department of Accounts to guide financial management processes for all state agencies

Entrance Conference - An initial meeting with a visiting auditor or audit team to discuss pertinent matters regarding the upcoming audit to include the scope of the audit and the records and documentation that the auditors will require

Exit Conference - A final meeting to review and ensure the accuracy of the findings, receive the preliminary recommendations and resolve any remaining issues regarding the audit

Management Point - An item of concern cited by the auditor in a written comment; management points are issued during the course of audit field work, generally apply to a specific DOC unit, and may or may not be included in the final audit report.

Organizational Unit - A DOC operating unit, such as a correctional facility, regional office, probation and parole office, Virginia Correctional Enterprises (VCE), Academy for Staff Development, Corrections Construction Unit, Agribusiness Unit, or other separate operational unit

Organizational Unit Head - The person occupying the highest position in a DOC organizational unit

Effective Date August 1, 2016
Amended
Operating Level Department
Supersedes Operating Procedure 220.2 (8/1/13)
Authority COV §2.2-803, §53.1-10
ACA/PREA Standards 4-4036; 4-ACRS-7D-23, 4-ACRS-7D-24; 4-APPFS-3D-26; 2-CO-1A-22; 2-CO-1B-07; 1-CTA-1B-07
Incarcerated Offender Access Yes ☑ No ☐
Public Access Yes ☑ No ☐
Attachments Yes ☑ No ☐
Office of Primary Responsibility DOC Chief Financial Officer

Yes ☑ No ☐

Attachments Yes ☑ No ☐
Office of Primary Responsibility DOC Chief Financial Officer
IV. PROCEDURE

A. Audit Requirements

1. The auditor of Public Accounts (APA) conducts an annual independent financial audit of the Department of Corrections including all facilities and operating units. (4-4036; 4-ACRS-7D-24; 4-APPFS-3D-26; 2-CO-1B-07; 1-CTA-1B-07)

2. The DOC conducts annual reviews and audits of its programs and operations through various units and activities including but not limited to: (2-CO-1A-22)
   a. Internal Audit Unit
   b. Compliance and Accreditation Unit
   c. Security Readiness Assessment
   d. Annual Institutional Program Evaluations
   e. Probation and Parole Safety and Security Assessment
   f. Agency Risk Management and Internal Control Standards

B. Management of Audits

1. Organizational Unit Heads and Agency Fiscal Officers shall attend the entrance and exit conferences with the auditors and maintain an awareness of the audit’s progress. Organizational Unit Heads shall notify the Regional Office of all scheduled exit conferences.

2. Organizational Units Heads and Agency Fiscal Officers shall have joint responsibility for managing their organizational unit audits and ensuring that full cooperation is provided to the auditors. The DOC Internal Audit Manager, Budget Development Lead Analyst, or the DOC Chief Financial Officer should be contacted if any problems or questions arise.

3. Specific duties of the Agency Fiscal Officers include, but are not limited to the following:
   a. Scheduling and holding an entrance conference with auditors to discuss the scope of the audit and the documents that will need to be made available
   b. Providing a suitable work area for auditors
   c. Monitoring the progress and activities of auditors on a scheduled basis
   d. Preserving records and documentation
   e. Providing records and documentation required to review and test fiscal compliance in a timely manner
   f. Ensuring that auditors have access to the proper personnel
   g. Resolving all problems that auditors may encounter, and answering all of their questions in a timely manner
   h. Obtaining detailed documentation and understanding of the auditor's Management Points and/or Findings for the agency records
   i. Contacting the Internal Audit Manager and the DOC Chief Financial Officer if any problems arise that cannot be resolved by the Agency Fiscal Officer or Organizational Unit Head
   j. Keeping their supervisor fully informed of the progress of the audit and of any problems that occur
   k. Scheduling and conducting an exit conference with auditors to review and discuss the management points and/or findings, to clarify any misunderstandings and to correct any inaccurate statements
   l. Providing written responses and/or action plans to audit report findings

C. Audit Liaison

1. The Internal Audit Manager is designated as the primary DOC liaison with external auditors, to include APA special audits, auditors of Federal programs, other state agencies, and contracted auditors.

2. Audit efforts shall be coordinated between the Internal Audit Unit and external auditors to prevent
duplication of efforts while rendering assistance where needed or requested.

3. The Deputy Director of Administration shall be informed immediately of all external audit activities within the DOC, and any liaison assistance required.

D. Specific Requirements of APA Audits

1. The Budget Development Lead Analyst and the DOC Chief Financial Officer, functioning as a co-liaison with the APA, shall be responsible for coordinating the annual APA audit, to include APA’s entrance and exit conference.

2. The DOC Chief Financial Officer or designee shall be responsible for coordinating the Department’s official response to any Auditor of Public Accounts’ Management Points, Findings and Final Report.

3. The DOC is required to provide the State Comptroller, Department of Planning and Budget, Secretary of Public Safety’s Office, and APA a written response to the report within 30 days of the date of receipt of the Final Report in accordance with CAPP Topic No. 10205, Agency Response to APA Audit.
   a. This response will include a workplan for corrective actions to be taken and must address all deficiencies noted.
   b. The response will include, at a minimum, a workplan that:
      i. Summarizes the audit findings
      ii. Summarizes the proposed corrective actions and specific deliverables that will result from the proposed corrective actions
      iii. Presents target dates for the completion of corrective actions
      iv. Names the person(s) or position(s) responsible for implementing corrective actions

4. Organizational Unit Heads shall be responsible for review of the findings and recommendations of the APA report, and to inform all subordinate employees of corrective actions contained in the DOC response to the report that may affect them.

5. After filing a response and workplan with the State Comptroller, the Budget Development Lead Analyst will provide the State Comptroller with a written follow-up to the workplan every 90 days thereafter, until the situation or situations are certified by the Director as being fully corrected.
   a. The follow-ups must report on the progress made to date and any corrective actions still needed to be taken and must address all deficiencies which were contained in the APA Audit Report.
   b. Each follow-up must indicate whether the agency is on schedule to achieve the target completion date. If the agency is not on schedule, a revised target completion date should be presented.

E. Action Plans

1. Response to audit reports will specify any corrective actions to be taken by the DOC and identify the position(s) responsible for carrying out each corrective action. Monitoring of a specific corrective action shall be the responsibility of the immediate supervisor of the position responsible for performing the corrective action.

2. Copies of all responses or action plans developed as a result of an audit shall be submitted as follows: (4-ACRS-7D-23)
   a. For general audits, other than APA, action plans shall be submitted to the auditor within timeframes established by the auditor. Executive Management will be notified of action plans that are not submitted within the established timeframes.
   b. For facility fiscal audits, action plans shall be submitted to the Regional Administrator and Regional Operations Chief, for review and approval. A copy of the approved action plan should be forwarded to the Internal Audit Unit and the DOC Chief Financial Officer.
   c. For DOC Headquarters fiscal audits, action plans should be submitted to the DOC Chief Financial Officer for review and approval. A copy of the approved action plan should be forwarded to the Internal Audit Unit and the DOC Chief Financial Officer.
3. The DOC corrective actions are subject to periodic follow-up reviews as determined by the Internal Audit Manager and/or the DOC Chief Financial Officer.

V. REFERENCES

VI. FORM CITATIONS
None

VII. REVIEW DATE
The office of primary responsibility shall review this operating procedure annually and re-write it no later than three years from the effective date.

*The office of primary responsibility reviewed this operating procedure in August 2017 and no changes are needed at this time.*

*Signature Copy on File* 5/31/16

N. H. Scott, Deputy Director of Administration  Date